

2013 Annual Report & 2014 Personal Planner



**New CRC facility dedicated
to the cities and counties of
Coastal Georgia**



CRC Staff Contact Listing

| | | | |
|--|---|----------|------------------------|
| Allen Burns | Executive Director | 437-0810 | aburns@crc.ga.gov |
| ADMINISTRATIVE SERVICES | | | |
| Colletta Harper | Administrative Services Director | 437-0811 | charper@crc.ga.gov |
| Brian Sharpe | Facilities Maintenance Coordinator | 437-0815 | bsharpe@crc.ga.gov |
| Teresa Townsend | Publications Secretary | 437-0813 | ttownsend@crc.ga.gov |
| PLANNING AND GOVERNMENT SERVICES | | | |
| Lupita McClenning | Planning & Government Services Director | 437-0870 | lmcclenning@crc.ga.gov |
| Hunter Key | Geographic Information Systems Manager | 437-0876 | hkey@crc.ga.gov |
| Beatrice Soler | Land Use Planner | 437-0871 | bsoler@crc.ga.gov |
| INFORMATION TECHNOLOGY | | | |
| Brandon Westberry | Chief Technology Officer | 437-0886 | bwestberry@crc.ga.gov |
| Drew Sturdivant | IT Systems Analyst | 437-0884 | dsturdivant@crc.ga.gov |
| ECONOMIC DEVELOPMENT | | | |
| Lauren Robesky | Economic Development Director | 437-0890 | lrobesky@crc.ga.gov |
| Kristina Bowen | Grant Specialist | 437-0891 | kbowen@crc.ga.gov |
| Meizi Wolven | Grant Specialist | 437-0872 | mwolven@crc.ga.gov |
| FINANCIAL SERVICES | | | |
| Lena Geiger | Finance Director | 437-0820 | lgeiger@crc.ga.gov |
| Gale Barr | Aging Services Fiscal Analyst | 437-0821 | gbarr@crc.ga.gov |
| Linda Highsmith | Fiscal Assistant | 437-0823 | lhighsmith@crc.ga.gov |
| TRANSPORTATION SERVICES | | | |
| Don Masisak | Transportation Director | 437-0830 | dmasisak@crc.ga.gov |
| David Dantzer | Mobility Manager | 437-0835 | ddantzer@crc.ga.gov |
| Beth Kersey | Transportation Assistant | 437-0834 | bkersey@crc.ga.gov |
| J. Paul Sansing | Drug and Alcohol Program Manager | 437-0832 | jsansing@crc.ga.gov |
| Taneka Beasley | Call Center Supervisor | 437-1136 | tbeasley@crc.ga.gov |
| Shakai Joyner | Senior Scheduler | 437-1102 | sjoyner@crc.ga.gov |
| Please refer to inside back cover for the Aging Services staff contact information. | | | |

This personal planner belongs to:

Name _____

Home Phone _____

Home Address _____

Business Phone _____

Business Address _____

Emergency Contact _____

Emergency Contact Phone _____

Presented compliments of



1181 Coastal Drive, SW, Darien, GA 31305

Phone: 912-437-0800

Fax: 912-437-0801

To inquire about Aging Services: 1-800-580-6860

To inquire about Transportation Services: 1-866-543-6744

E-mail: charper@crc.ga.gov

Website: <http://crc.ga.gov>

*The Coastal
Regional
Commission
is governed
by ten
counties and
35 cities that
are known as
the Coastal
Region of
Georgia*



Bryan County
Pembroke
Richmond Hill

Bulloch County
Brooklet
Portal
Register
Statesboro

Camden County
Kingsland
St. Marys
Woodbine

Chatham County
Bloomingdale
Garden City
Pooler
Port Wentworth
Savannah
Thunderbolt
Tybee Island
Vernonburg

Effingham County
Guyton
Rincon
Springfield

Glynn County
Brunswick

Liberty County
Allenhurst
Flemington
Gumbranch
Hinesville
Midway
Riceboro
Walthourville

Long County
Ludowici

McIntosh County
Darien

Screven County
Hiltonia
Newington
Oliver
Rocky Ford
Sylvania

FY 13 - BUILDING FOR THE FUTURE



It is our pleasure to present the 2013 Annual Report of the Coastal Regional Commission. In the pages following this message, you will find a wealth of information about the actions and accomplishments of the Commission on behalf of the 10 counties and 35 municipalities that make up the Coastal region. We feel that the accomplishments reflected in this report are examples of what we can achieve when we work together.

Our staff has worked diligently to provide the kind of services and assistance our governments have requested. As you read this annual report, you will realize that the CRC staff are professionals dedicated to the advancement of our region. We believe that were it not for the cooperation and concern of the people who run our counties and municipalities, Coastal Georgia would not be what it is today. We sincerely appreciate the support that you as local leaders and as a community have shown the CRC staff during the past year. It is your commitment to a regional approach that makes the work of this commission possible.

The project that defined FY13 was the relocation of the CRC to McIntosh County. After several years of planning and work, the new headquarters for the CRC was purchased and occupied. The council approved the CRC moving forward to purchase the former youth detention facility from the state of Georgia. This 61,000 square foot facility is sited on a 45-acre tract in McIntosh County. The facility was built in 1999 and closed in 2009. The purchase of this would not have been possible without help from Senator William Ligon, Representative Roger Lane, McIntosh County, City of Darien, and McIntosh County Development Authority.

Staff began moving into the new facility in October and concluded the move by February. Staff had been located in two buildings with storage in two additional locations. All moves were accomplished with minimal losses in service. This move would not have been so smooth without the hard work and dedication of our staff and the full support and cooperation of the CRC council and all of our local governments.

We see this new site as a symbol of the growth and progress made by the CRC and the local governments of Coastal Georgia since this agency was created in 1964. The future of Coastal Georgia is full of promise and this agency is a vital part of that future.



Allen Burns,
Executive Director



Walter Gibson,
Chairman

Sincerely,

Allen Burns, Executive Director

Walter Gibson, Chairman



CRC COUNCIL MEMBER DIRECTORY

BRYAN COUNTY

Chairman Jimmy Burnsed
Bryan Co. Commission

Mayor Harold Fowler
City of Richmond Hill

Sean Register
Non-Public

BULLOCH COUNTY

Walter Gibson
Bulloch Co. Commission

Mayor Joe Brannen
City of Statesboro

Russell Keen
Post Secondary Education

CAMDEN COUNTY

Chairman Willis Keene, Jr.
Camden Co. Commission

Mayor Bill Deloughy
City of St. Marys

Craig Root
Non-Public

CHATHAM COUNTY

Chairman Al Scott
Chatham Co. Commission

Mayor Edna Jackson
City of Savannah

Chris Blaine
Non-Public

Two Vacancies

EFFINGHAM COUNTY

Reggie Loper
Effingham Co. Commission

Mayor Ken Lee
City of Rincon

Herb Jones
Non-Public

GLYNN COUNTY

Chairman Mary Hunt
Glynn Co. Commission

Commissioner Julie Martin
City of Brunswick

David Boland
Non-Public

Shaw McVeigh
Non-Public

LIBERTY COUNTY

Chairman Donald Lovette
Liberty Co. Commission

Mayor Jim Thomas
City of Hinesville

Matthew Barrow
Non-Public

Allen Brown
Non-Public

LONG COUNTY

Chairman Robert Long
Long Co. Commission

Gwendolyn Davis
Ludowici City Council

William Miller
Non-Public

MCINTOSH COUNTY

Chairman Kelly Spratt
McIntosh Co. Commission

Mayor Hugh "Bubba" Hodge
City of Darien

Jason Coley
Non-Public

SCREVEN COUNTY

Chairman Will Boyd
Screven Co. Commission

Mayor Margaret D. Evans
City of Sylvania

Herb Hill
Non-Public

STATE OF GEORGIA APPOINTMENTS

Tom Ratcliffe
Dan Coty
Chap Bennett
Linda Barker
One Vacancy

EX-OFFICIO MEMBERS

Clarence Knight
Camden County

Dr. Priscilla Thomas
Chatham County Commission

Ron Elliott
Fort Stewart

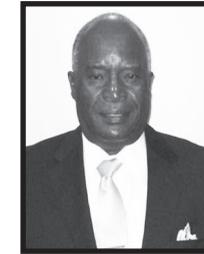
Dorothy Glisson
Screven County



CRC COUNCIL OFFICERS



Commissioner Walter Gibson
CRC Chairman
Bulloch County Commission



Mayor Jim Thomas,
CRC Council Vice-Chairman
Mayor, City of Hinesville



Jason Coley, CRC Secretary
Non-Public Representative
McIntosh County



CRC Council Meeting



ADMINISTRATIVE SERVICES

The Administrative Services Department is the service oriented backbone of the CRC that provides a lasting professional impression through secretarial, public relations, and maintenance operations.

The Publications Secretary produced the Annual Report/Calendar and revamped the newsletter using Constant Contact. She also assisted with Leadership Southeast Georgia, the Aging Services Walk-a-Thon, and various other projects.

The Facilities Maintenance Coordinator (FMC) was very busy this year with renovating the new Darien facility, in addition to maintaining the Brunswick facility and vehicles. Renovation assistance was also provided by trustees at the McIntosh County Sheriff's office, which were supervised by our FMC.

The Administrative Services Director coordinated Council, Budget & Finance Committee, and EB-5 Board meetings, taking and keeping the minutes, and maintaining appointments. She also produced the 2013 City/County Directory which contains listings for coastal Georgia's city council members, county commissioners, legislators, Georgia Regional Commissions and the Coastal Regional Commission Council. She performed HR duties with new hires, terminations, insurance, evaluations, etc.

A lot of work was undertaken by CRC staff in the renovation, landscaping, packing/unpacking and move to Darien. Following are photos of the journey we took last year in addition to our normal work duties.



10 ft. security fence before removal



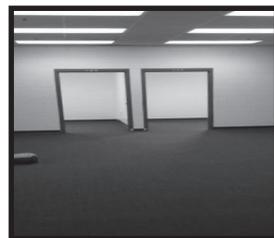
Plumbing capped off/floors repaired



Carpet removed, walls repaired/painted



Carpet stripped/ready for paint



After paint and carpet



Wiring and cabling redone



ADMINISTRATIVE SERVICES



Boxes, boxes, and more boxes



New landscaping and one of many crepe myrtles that line the front of the building



Building and road signage





AGING SERVICES

The Coastal Area Agency on Aging (AAA) was formed in 1973, as a department of the Coastal Regional Commission (CRC). We strive to develop a comprehensive, coordinated system of services which promotes the independence and well-being of older adults, those with disabilities and their caregivers, and to provide these individuals with information and access to needed services. We serve the coastal region, which includes Bryan, Bulloch, Camden, Chatham, Effingham, Glynn, Liberty, Long and McIntosh counties.

The coastal population is projected to increase by 32% between 2000 and 2015; 51% by the year 2030. Much of that growth is from the population aged 65 and greater. The total senior population (aged 60+) for Coastal Georgia has reached 103,235. By 2030, 1 out every 5 Coastal residents will be aged 65 and greater. The rapid growth of Coastal Georgia's aging population will significantly impact the aging services network and foster a climate for innovative ideas in programming and technology advancements to meet the growing needs of the elderly population. Pursuant to meeting this vital need, the AAA remains committed to building lasting partnerships with organizations, private businesses, and local governments to ensure that our most frail and economically disadvantaged elders receive the care and services necessary to sustain healthy, independent, and dignified lives.

Innovative Programming

Evidence-Based Programs

The AAA continues to partner with the Division of Aging Services (DAS) to offer innovative programming and to better serve people with Alzheimer's disease and related disorders. During FY13, the AAA provided evidence-based programming and interventions, such as Tailored Care (TCARE) and Powerful Tools for Caregivers (PTC) to support at-risk clients with Alzheimer's disease and related disorders and their caregivers. TCARE is a case management protocol assisting family caregivers in reducing their levels of stress and burden associated with caregiving. PTC is an educational program which provides family caregivers with the skills and confidence to better care for themselves while caring for someone with a chronic illness.

The AAA was awarded a grant through the Rosalynn Carter Institute as a partner in the Georgia Resources for Enhancing Alzheimer's Caregivers Health (REACH) Project. Georgia REACH delivers information and training specific to the needs of each caregiver through 12 home/telephone based sessions and through five telephone discussions with other caregivers. To date, the program has helped more than 100 family caregivers throughout the Coastal region. If you or someone you know is caring for a loved one with Alzheimer's disease or dementia, please call (800)580-6860 to enroll in the Georgia REACH program.

The Southeast Georgia Health System (SGHS) and the AAA entered into a partnership and created the **Care Transitions Program**, which started accepting clients on December 2012. This program utilizes the evidence-based *Bridge Model* developed by the Illinois Transitional Care Consortium. It is designed to "reduce the number of readmissions by providing high-risk older adults with care coordination for 30 days after discharge." The program is designed to help older adults with chronic conditions from readmitting to the hospital by providing access to community services and resources, education and coaching. The AAA is excited about this new program and partnership and hopes to assist 100+ older adults with Care Transitions in 2013.



AGING SERVICES

Client Services in FY2013

Throughout the year, the AAA contracts with reputable service providers to offer various services within the coastal region. Below is a synopsis of the service levels provided by the AAA and our local network of providers.

- * 828 (unduplicated) consumers served through Community Care Services Program and 2,527 consumers received non-Medicaid Home and Community Based Services
- * 833 clients were served through the Elderly Legal Assistance Program (ELAP), receiving benefits valued \$1,152,487 and saving those clients an estimated \$62,086
- * 1,357 individuals received benefits counseling or assistance with selecting a Medicare Drug Plan, saving \$697,737 in health care and prescription drug costs
- * *GeorgiaCares*, the AAA's benefit counseling program, reached 10,388 residents of the Coastal region through presentations, health fairs and open enrollment events
- * An estimated \$709,516 was saved by Medicare Beneficiaries that received extra help through the *GeorgiaCares* Program
- * Provided 86,602 hours of Adult Day Care
- * Served 284,822 meals to homebound elders and older adults attending senior center congregate meals programs
- * Provided 14,539 hours of in-home supportive services including personal support services, personal care assistance, homemaker services, and respite care

Long-Term Care Ombudsman (LTCO):

- * 436 routine visits to Personal Care Homes
- * 196 routine visits to Nursing Homes
- * 3 routine visits to Community Living Arrangements
- * 257 complaints

Gateway/ Aging & Disabilities Resource Connection (ADRC)

- * 23,735 callers contacted the AAA for information about programs and services
- * 3,747 contacts made on behalf of clients (phone calls, letters, emails and in-person)
- * 1,768 telephone screenings to link clients to community resources
- * 8,001 referrals were made to public or private services to meet the needs of consumers



AGING SERVICES

Money Follows the Person Program (MFP)

MFP is designed to assist nursing home residents in returning to the community. Expressing an interest to the nursing home social worker that one might be interested in moving to the community is the first step. The Social Worker then contacts the Aging Disability Resource (ADRC) Options Counselor (OC) or Transition Coordinator (TC) who will come to the nursing home and meet with the resident to explain how the program works. If the resident is interested in the program, MFP Consent for Participation and Authorization for use of Health Information forms must be signed. Once signed, the screen process begins in which questions are asked to determine the client's goals, needs and resources. Once screening is completed, the OC and/or TC will assist the participant in completing the Quality of Life Survey. It is the participant's choice to participate in this survey, with no penalty if they don't.

These services are offered to qualified, Medicaid-eligible older adults and children with all types of disabilities. The OC and/or TC assists with understanding the information and will also help one choose the services and support needed to live in the community. Many factors determine how long it will take to move to the community such as goals, resources, locating housing, obtaining health services and equipment needed for daily support services and transportation. The MFP Transition services last for 365 days after leaving the nursing home and if a client goes to hospital or nursing their services are placed on hold until they return home.

The AAA has been an intricate part of this program and has been tasked with transitioning 15 people per year in the Coastal Region. In 2012 there were 21 transitions back to the community.

There are some in the pipeline waiting for housing to be secured. Housing for MFP clients is an issue due to lack of affordable housing, background checks and credit information.

23rd Annual National Aging Information and Referral Symposium (Portland, Oregon)

For over 20 years, the National Association of States United for Aging and Disabilities has convened this symposium to support the professional development of state and local Information and Referral, Aging Disability Resource Connection (ADRC), and State Health Insurance Program (SHIP) staff within the aging and disability network. Working with partners, the Alliance for Information and Referral Systems (AIRS), U.S. Administration for Community Living (ACL) and the National Association of Area Agency on Aging (n4a), the symposium offers a comprehensive, cutting edge learning opportunities to improve Information and Referral program development services to consumers and staff development.

This year the Symposium was held in conjunction with the Annual AIRS Conference in Portland, Oregon. This collaboration showcased aging issues and celebrated the national identity of the field of Information and Referral. Other tracks offered were 2-1-1; Disaster Preparedness; Information and Referral Assistance Management; Information and Referral Assistance Service Delivery; Military; and Resource Database and Technology. The conference will be held in Atlanta, Georgia in June 2014 with the local affiliate, Georgia Alliance of Information and Referral (GAIRS), assisting with the plans.



AGING SERVICES

Nutrition/Wellness

Nutrition providers are to provide nutrition education to participants of the Congregate and Home Delivered Meals programs at least once a month. Topics such as food and nutrients, dietary guidelines, food safety, food and drug, lifestyle factors, community nutrition resources and services to people to improve their nutritional status were presented. In the coastal region there were 157,517 duplicated people that were provided Nutrition Education activities. There were 2,393 different activities that were presented in the senior centers in group settings. Data is collected primarily in four categories in group sessions, which includes Nutrition Education, Lifestyle Management, Physical Activity and Program Awareness/Prevention.

Farmer's Markets Project & Wellness Activities

The Georgia Senior Farmers Market Nutrition Program Georgia (GSFMNP) served 903 people in the coastal area. Vouchers were distributed in nine counties reaching 23 senior centers, two adult daycare centers, and one senior high-rise. The senior citizens in these counties were pleased to have the opportunity to receive a set of vouchers valued at \$20 for a total regional value of \$18,060. The AAA collaborated with two farmers who traveled to the senior centers and achieved a 100% redemption rate from the GSFMNP.

Chronic Disease Self-Management Education Program (CDSMEP)

The Chronic Disease Self-Management Education (CDSME) grant has made it possible for the AAA to continue the Chronic Disease Self-Management Program (CDSMP)/*Living Well Coastal*. We provided: CDSMP six-week workshops; updated Lay-Leader training; a fall prevention program/A Matter of Balance: Managing Concerns about Falls; and provided presentations about the evidence-based programs to older adults and caregivers in the region.

The DAS contracted with Wellness Ambassadors to assist the Wellness Coordinators around the state. The AAA has an ongoing collaboration with two Wellness Ambassadors to help sustain and maintain the evidence-based programming. We have coordinated, organized, planned, and facilitated workshops, provided presentations, exhibited at health fairs and community events, and have continuous communication on expanding *Living Well Coastal* across the region. These efforts have allowed us to complete the goal of providing seven workshops throughout the year by serving 10 sites; 73 individuals completed the workshop by attending four or more classes.





AGING SERVICES

Outreach/Advocacy

The AAA continued to work on many projects and collaborations to heighten public awareness, increase knowledge of aging services and enhance interaction with the community. Some highlights of this year's activity are as follows:

- * "A Day of Care for the Caregiver" event hosted by CARE-Net, a program of the Rosalynn Carter Institute and the AAA in October honoring professional and family caregivers at the Memorial University Health Systems' Mercer Auditorium, William & Iffath Hoskins Center in Savannah, GA.
- * In honor of Breast Cancer Awareness Month in October, the AAA along with local community partners sponsored the first annual "Pink Out Day" at the Glynn Place Mall.
- * In November 2012, the AAA, with the help of Armstrong Atlantic State University, hosted its first Annual Advocacy Academy where enrollees learned about aging issues, the legislative process, how to effectively advocate, etc. The 15-member class chose as its project to advocate for **Georgia Alzheimer's and Related Dementia State Plan Task Force** that would address the growing demand for services for those in caring for loved ones affected by Alzheimer's and other dementia related illnesses.
- * Bridge Run -- CRC/AAA staff and volunteers (Team Coastal) participated in the 2013 Annual SGHS Bridge Run with over 2,300 runners and walkers. The 5-kilometer race took place at the Sidney Lanier Bridge in Brunswick spanning over the Brunswick River. Proceeds from the Run benefit the cancer programs at SGHS for a resource center, physical and nutritional counseling, and expansion of public cancer screening programs. Team Coastal has pledged to make this an annual challenge to all CRC/AAA staff and volunteers.
- * The AAA along with the Coastal Alliance for the Protection of Elders (CAPE) celebrated community seniors by presenting the 2nd Annual World Elder Abuse Awareness Day Walkathon: "Let's Stomp-Out Elder Abuse!" at the Glynn Place Mall in Brunswick on June 14, 2013. The event hosted 300+ participants, sponsors, partnerships and presenters from the coastal region.
- * Senior Week at the Capitol -- AAA staff, volunteers, and advocates traveled to Atlanta and attended "Senior Week at the Capitol" in February 2013. Each year the Georgia Council on Aging organizes Senior Week at the Capitol as an opportunity for advocates from all across the state to meet with law makers and advocate for senior issues.
- * Glynn County Spring Fling Hosted by the City of Brunswick Mayor's Committee for Persons with Disabilities.
- * The 3rd Annual Miles for Meals 5K Run/Walk hosted by Senior Citizens, Inc. on May 18 at Daffin Park. AAA staff joined more than 250 runners and walkers participating in the race. The race was a huge success and raised approximately \$10,000 for their Meals on Wheels program.



AGING SERVICES

Planning for the Future

On February 13, Dionne Lovett, Aging Services Director, presented the FY2014 Area Plan to the CRC Council for approval. The presentation



included explanations of goals as they related to Census 2010 data, and Coastal Needs Assessment data -- all of which were considered during the Area Plan process. The Area Plan budget allocation process was reviewed with members. After council members had opportunity to ask questions for clarification of any goals contained in the Plan, the Plan was unanimously approved for submission to the Division of Aging Services.

Advocacy Academy

During FY2012 the foundation for the Advocacy Academy was formed through a partnership with Armstrong State University in Savannah. There will be over eight, one-hour sessions that are instructed by professionals in the community who have a strong background and experience with senior issues. Each year, 20 passionate advocates will attend this two-day training. The goal of the academy is to educate policy makers and the community on the needs of the elderly and assure access for older persons to comprehensive systems of care in the community.

Senior Summit

The AAA, CAPE, and the DAS hosted a Senior Summit on the "The Fight Against Identity Theft and Medicare Fraud" on Friday, July 20, at the Richmond Hill City Center. Guest speakers included Nathanael E. Wright, Assistant District Attorney for Chatham County; Mark Schaefer, Elder Law Office of Mark Schaefer, PC.; and Amanda Carter, SMP Coordinator for the Division of Aging Services. Over 80 seniors and aging providers attended.

Annual Volunteer Appreciation Luncheon

The AAA has a core of 90+ volunteers, including its Advisory Council members, who work alongside staff to provide programs and services to individuals in the coastal community. As a gesture of our appreciation for their continued support, we host our annual volunteer appreciation banquet. The event hosts an inspirational speaker along with an awards ceremony. Over 60 individuals attended this event and volunteers and advisory council members were presented with certificates in honor of their service and contributions to the agency. Also honored were three AmeriCorps VISTAs who served and are currently serving with the Agency. The VISTA grant, which is nearing its third and final year, has helped the AAA to serve many different programs in an expanded capacity. Each individual serving under the grant has worked with a different Aging program to build its volunteer base and ensure the longevity of the program. They have also helped to expand sustainable projects, like a community-wide food drive for seniors on the home delivered meals wait list.



ECONOMIC DEVELOPMENT

The established mission of the Economic Development Department is to support council members, economic development organizations, cities and counties and other community-based organizations in accessing opportunities that can facilitate project development and economic growth. The activities of staff this past year reflects these collaborative efforts within the region and illustrates the accomplishments and successes that benefitted the participating partners of the CRC.

FY 2013 included numerous activities supporting economic stimulation and workforce development in our 10-county region:

- * Through the Partnership Planning Grant, the CRC continues to perform a variety of services for the benefit of our region's public and private sector partners. The CRC serves as the Economic Development District (EDD) for coastal Georgia's 10 counties and 35 municipalities, as designated by the Economic Development Administration (EDA). As such, the CRC received EDA planning investment support for the development and implementation of a Comprehensive Economic Development Strategy (CEDS) for the member counties: Bryan, Bulloch, Camden, Chatham, Effingham, Glynn, Liberty, Long, McIntosh, and Screven.
- * Ongoing grant administration and oversight for the St. Simons Island Lighthouse project. The grant supplies funding for much needed rehabilitation and repairs for the historic Lighthouse Keeper's Dwelling and Maritime Museum Restoration. The Transportation Expansion grant is for \$250,000.



St. Simons Island Lighthouse Keeper's Dwelling Restoration - CRC is grant administrator

- * Staff was a presenter at the Economic Development session for the Camden Leadership training program. The program consisted of 20 participants and the presentation focused on collaboration, regional impact, and development tools.



ECONOMIC DEVELOPMENT

- * Ongoing grant administration and oversight for the A.J. Riggs Road Expansion project, located in Bulloch County, Georgia, 2.5 miles south of the City of Statesboro. The improvements to A.J. Riggs Road will enhance the capacity of Gateway Regional Industrial Park to accommodate a new company. The proposed roadway improvements will allow Great Dane Trailers to expand their business and construct a 450,000 square foot manufacturing plant at the 118-acre site, employing over 400 people. The roadway improvements will also allow for future expansion by firms into the remaining 176 acres of the industrial park.
- * The Coastal Regional Commission was the recipient of a National Association of Development Organizations 2013 Project Innovation Award. The project was submitted as an "Adaptive Reuse of State Surplus Property" and showcased the acquisition and renovations applied to the occupancy of the new facility in Darien. The new CRC facility was a former youth detention center and was renovated to useable office space.
- * Applied to the EDA for Planning Program and Local Technical Assistance Program on behalf of the McIntosh County Industrial Development Authority for funding to provide a Targeted Industry Analysis consistent with the current Comprehensive Economic Development Strategy. The project will provide a blueprint to concentrate on a manufacturing supply chain in their efforts to recruit tenants to their fully developed 380-acre industrial park.
- * Prepared a report for submission to NADO on the positive impact of recent EDA investments in the coastal region. Projects described in the report included Firth-Rixson, Great Dane, and Mitsubishi Power Systems which collectively created 1,105 jobs and had private investments of over \$446,000,000.
- * Continue to work with the Center of Innovation of Logistics and the U. S. Agency of International Development as well as the benefitting applicant on amending an application to conduct research projects in the tracking and tracing of overseas shipments.
- * Staff submitted three Coastal Incentive Grant (CIG) applications to DNR on behalf of a CRC pilot Green Infrastructure Network, the City of Bloomingdale and the City of St. Marys. Staff also supported the City of Brunswick's application.





FINANCIAL SERVICES

The mission of the CRC's Finance Department is to provide professional, responsible fiscal management and stewardship with accurate financial reporting encompassing integrity, accountability and exceptional customer service.

The Finance Department manages all internal and external financial activities of the CRC. The Department runs all financial operations required for the day-to-day maintenance of the Commission such as: accounts payable, accounts receivable, payroll, cash management, capital budgeting, financial analysis and reporting, and internal control procedures. In addition, the Finance Department supports other departments in the Commission by tracking the funding status and expenditure levels of grants received, submitting required reports to grantor agencies, and assuring compliance with federal, state, and local regulations for programs and funding received by the Commission.

The Finance Director is responsible for preparing the Comprehensive Annual Financial Report (CAFR). The purpose of the report is to provide the Council, management, staff, the public and other interested parties with detailed information reflecting the CRC's financial condition. The report also satisfies state law to publish a complete set of financial statements presented in conformity with generally accepted accounting principles (GAAP) and a firm of licensed certified public accountants.

The accounting firm of Clifton, Lipford, Hardison & Parker, LLC audited the CRC's 2013 CAFR. It was the auditor's opinion that the financial statements of the CRC, for the fiscal year ended June 30, 2013, presented fairly, in all material respects, the financial position of the CRC. The auditor's report also noted that the CRC complied with the requirements of major

federal awards and that no deficiencies in internal control over compliance were identified. It should also be noted that there were no findings or questioned costs.

The Government Finance Officers Association (GFOA) awarded a Certificate of Achievement for Excellence in Financial Reporting to the CRC for its CAFR for the fiscal year ended June 30, 2012. In order to be awarded a Certificate of Achievement, the CRC had to publish an easily readable and efficiently organized CAFR that satisfied both generally accepted accounting principles and applicable legal requirements. A Certificate of Achievement is valid for a period of one year only. We believe that our current CAFR continues to meet the Certificate of Achievement Program's requirements and we are submitting it to the GFOA to determine its eligibility for another certificate.

It is the desire of the CRC Council to provide the highest level of service at the most economical cost to its member governments. The CRC actively participates in regional planning with State and Federal agencies, and municipalities within the CRC to maximize services to the region's citizens and to provide those services as economically reasonable as possible.



FINANCIAL SERVICES

The following table represents the change in net position of the CRC for fiscal year 2013.

COASTAL REGIONAL COMMISSION

Statement of Net Position June 30, 2013

| ASSETS | Governmental Activities | |
|-------------------------------------|-------------------------|---------------------|
| | 2013 | 2012 |
| Cash and cash equivalents | \$ 332,138 | \$ 181,722 |
| Receivables, net | 2,479,202 | 6,393,063 |
| Note Receivables, net | 652,000 | - |
| Prepaid items | 75,208 | 145,293 |
| Capital assets, net of depreciation | 3,172,907 | 2,604,920 |
| Land | 2 | 1 |
| Total Assets | 6,711,457 | 9,324,999 |
| LIABILITIES | | |
| Accounts payable | 1,622,990 | 5,311,820 |
| Unearned revenue | - | 31,654 |
| Noncurrent liabilities: | | |
| Due within one year | 100,672 | 19,238 |
| Due in more than one year | 1,700,582 | 57,713 |
| Total Liabilities | 3,424,244 | 5,420,425 |
| NET POSITION | | |
| Net Invested in Capital Assets | 2,091,412 | 2,604,921 |
| Unrestricted | 1,195,801 | 1,299,653 |
| Total Net Position | \$ 3,287,213 | \$ 3,904,574 |

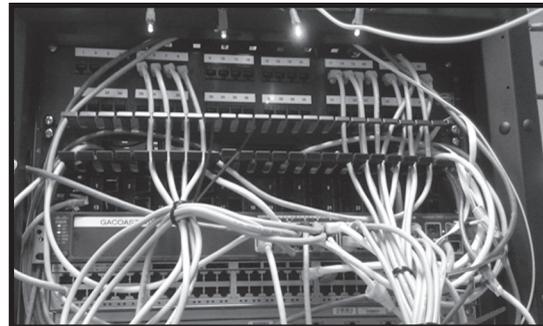
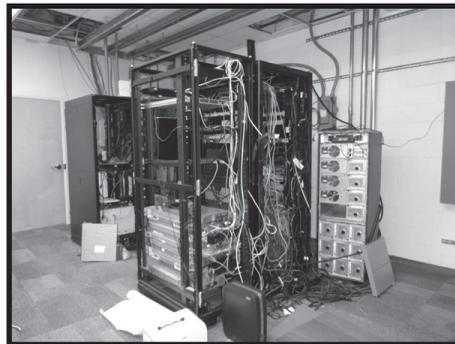
Note: For additional information, a complete copy of the Coastal Regional Commission's Comprehensive Annual Financial Report is available on our website, www.crc.ga.gov.



INFORMATION TECHNOLOGY SERVICES

The Information Technology Department consists of a Chief Technology Officer and an IT Systems Analyst. The IT Systems Analyst assists with end user support. The following activities were undertaken by the IT Department during this fiscal year:

- * Finished transportation move, and renovation
- * Completed HVAC reprogramming for better efficiency
- * Relocated server data center from Brunswick to Darien
- * Migrated Internet and phone services to GTA for cost savings
- * Installed fiber in Darien for better reliability and future planning
- * Began working with Transportation Dept. for better use of technology for bus services
- * Hosting and design of multiple websites for local entities as well as large projects
- * Designed action plan for IT FY14



PLANNING AND GOVERNMENT SERVICES

National Association Development Organization (NADO) Award

NADO's Innovation Award program honors members who have significant and positive impacts on their regions through innovative approaches to problem solving and program delivery. The CRC Practicum Series has been chosen to receive the 2013 Innovation Award. Through the Practicum Series the CRC helps to advance policy reforms; share knowledge of effective strategies and tools; build the capacity of key constituencies; and raise awareness about the interdisciplinary nature of issues. The CRC Practicum Series is a recognized continuing education activity and provides certified planners with an opportunity to earn APA CM credits.

Leadership Southeast Georgia (LSEGA)



The CRC works throughout the region to integrate implementation strategies into all future planning efforts; however, through LSEGA regional leaders, make the connection that together twenty-first century challenges are met from attracting and maintaining skilled labor to clean waters and sustainable communities. Through the experience of LSEGA, regional leaders learn firsthand of important strategies to ensure the region remains competitive and attractive.

Seven building blocks are presented as tools and as a way to examine issues, problems or opportunities. One of the building blocks to regional success includes focusing on common values. Values influence how people approach problem-solving and decision making. Regional leaders who focus on values common to a region overcome significant geopolitical divisions and develop ways to measure regional progress in more meaningful ways.

Leadership Southeast Georgia is sponsored by the LSEGA Alumni Board in cooperation with the Coastal Regional Commission. The program provides regional leaders a wide range of learning opportunities including managing one's strengths, values and how best to perform in leadership roles. Class 2013 studied regional issues and best approaches for meeting the challenges of Regional Planning in Coastal Georgia.

Education, Outreach and Technical Assistance

In 2013, the CRC Practicum Series continued its partnership with the Sapelo Island National Estuarine Research Reserve to provide continuing education credits from the American Planning Association (APA).



The *CRC Practicum Series* offers practical tools for communities to address issues such as site planning for schools, food planning, resilient communities, sustainable zoning controls and encourages economic development. Each topic gets in-depth treatment with lectures, case studies, group discussions, and hands-on learning. The *CRC Practicum Series* also provides how-to guides for Planning Commissioners that help make responsible solutions to local challenges.

The *CRC Practicum Series* is sponsored by DCA and in cooperation with the Sapelo Island National Estuarine Research Reserve. These important partnerships underscore the comprehensive approach of good planning and community engagement.



PLANNING & GOVERNMENT SERVICES

Regional Transit Planning

The CRC prepared a Regional Rural Transit Plan to be used by all counties within the Coastal Region. Rural public transportation plays an important role in Coastal Georgia's transportation system. The development of mobility options, connecting rural communities to urbanized areas, and properly addressing rural growth factors must all occur to ensure public transportation service needs are met in rural Coastal Georgia. The time and/or distances involved for rural coastal Georgians to reach services such as health care, education, retailers and other destinations that affect quality of life can be significant. This is especially true for the elderly, individuals with special needs, low-income families and those with limited access to personal vehicles where public transportation is not available.

A good rural transportation system provides many benefits to citizens, communities, and businesses including mobility, intermodal connectivity, economic development, and transportation safety. A transportation network functions properly when it helps form vital social and economic connections. This is particularly true in rural areas where distance and scattered populations make connections more important.

The Regional Transit Plan addresses the challenge that mobility is more than moving vehicles on roadways. Mobility addresses walking, bicycling and public transit use. It involves choices in matching a trip's purpose and length to a mode of travel.

To support a high quality of life, collectively the Region must:

1. Provide balanced options for enhanced mobility.
 - a. Modal options
 - b. Street connectivity
2. Attain a safe and healthy environment.
 - a. Walking and biking accessibility
 - b. Impacts of vehicle miles traveled
3. Create livable and connected neighborhoods.
 - a. Consistency with neighborhood plans
 - b. Contribution to complete streets
 - c. Parks and community facilities accessibility
4. Promote economic return with fiscal stability.
 - a. Economic development
 - b. Project feasibility

By planning for future growth, the region has an opportunity to improve mobility through strategic investments that provide a more balanced, equitable system.



PLANNING AND GOVERNMENT SERVICES

Quality Growth Effectiveness Survey and Regional Plan Implementation Tool

The Regional Plan of Coastal Georgia was created to provide guidance to regional and business leaders, local government, state and federal agencies, and citizens as they help shape Coastal Georgia's future. The Regional Plan was adopted June 9, 2010, amended with its first update January 11, 2012 and is currently in its monitoring and evaluation phase.

The CRC established a Quality Growth Effectiveness (QGE) Assessment Survey to acquire feedback from local jurisdictions regarding consistency with the Regional Plan of Coastal Georgia.

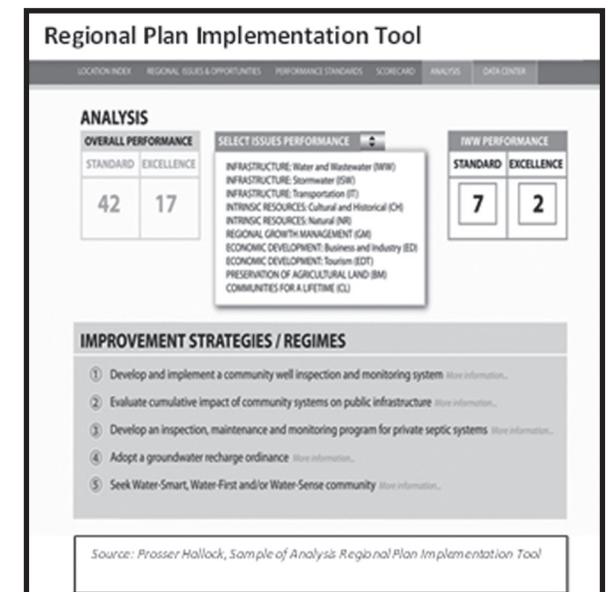
The assessment survey includes *Performance Standards*, listed by Topics of Regional Importance unique to that Topic. These Performance Standards are actions, activities, or programs that a local government can undertake or participate in that advance their efforts to meet the vision of the Regional Plan.

Each local government completed the *Quality Growth Effectiveness Assessment Survey* to assess progress in implementing the Regional Plan and evaluate how a local government achieves prescribed performance standards.

A one and two point system was developed to provide a baseline to rate existing policies and practices. Standards worth two points are considered more advanced, thus earning greater value if a local government accomplishes the item.

Based on the feedback from *Quality Growth Effectiveness Assessment Survey* the CRC determines the Plan's effectiveness and identifies implementation barriers that may require modification moving forward to better address community objectives, changing conditions and trends affecting the community.

The Regional Plan Implementation Tool stores and updates the information for the region's 10 counties and 35 cities – 161 Performance Standards equivalent to 7,245 data points. The benefits of the digital implementation tool is it assists jurisdictions to improve their QLG status, and assists the CRC and other agencies to priorities programmatic support, resources and feedback to local governments. The Implementation tool also creates a variety of reporting documents to capture trends and analyze where technical assistance may be needed. The implementation tool can be viewed at www.crcga.org.





TRANSPORTATION SERVICES

The Coastal Regional Coaches operates a system of 76 buses and covers a service area of over 5,100 square miles. County boundaries are virtually eliminated under this program, allowing passengers to travel regionally to accommodate their trip needs.

Coastal Regional Coaches is a demand-response, advance-reservation, regional rural, public transit program that coordinates human services transportation and private contract service on one fleet of vehicles. This generates efficiencies such as better utilization of resources and expansion of transportation options.

The fare for public transit ridership on the Coastal Regional Coaches remains \$3.00 one-way (\$6.00 round trip) within the passenger's county of residence or point of origin and an additional \$3.00 one-way for each county boundary crossed if traveling regionally.

Perhaps the highlight for the Transportation Department has been the relocation to the new Coastal Regional Commission complex in Darien, McIntosh County. This relocation was important for several reasons. First, the new facility provides ample space for growth and the establishment of a "state-of-the-art" call center with the addition of wide screen monitors for the quick visual access of information for dispatchers. Secondly, the management and operations staff are now centrally located with better access to the Finance Department for increased coordination. And, perhaps most importantly, the Transportation Department staff are once again reunited with the rest of the Commission staff.

Funding

The funding for the Coordinated Transportation Services Program budget slightly decreased from the previous year; however, the demand or

use of the program increased, requiring staff to exercise measures or options to enhance cost efficiencies. During the new reporting year staff will begin to identify and implement appropriate measures that will help reduce the cost of operations, yet still provide a high level of quality transportation services.

| FY13 Transportation Funding | |
|--|----------------|
| Department of Human Services | \$2,086,118.00 |
| GA Dept. of Transportation 5311 (Rural Public Transit Funds) | \$2,243,911.00 |
| Job Access and Reverse Commute Funding | \$ 576,103.00 |
| New Freedom Initiative Funding | \$ 499,088.00 |
| ARRA Funds | \$ 935,832.00 |
| GA Dept. Transportation Capital Funding | \$ 241,410.00 |
| VTCLI (Veterans Administration) Funds | \$ 210,000.00 |
| Local County Match Funds | \$ 174,023.00 |
| Actual 5311 Farebox Collection | \$ 299,713.00 |

Tybee Shuttle

The Coastal Regional Commission continues to provide scheduled service to Tybee Island from the Savannah Visitor

Center. The coaches make four round trips daily and provide a drop-off point at the North Beach Parking Lot on the Tybrisa/Strand Roundabout which also services as the pick-up point. The convenience of the shuttle is that reservations are not required; it's a park and ride system and has a regular six-day schedule. Brochures were printed and distributed at various Savannah locations illustrating the routes, time schedules, fare rates, and a map of Tybee Island.



TRANSPORTATION SERVICES

Routematch

The past reporting year was the first full year of utilizing the Routematch software system and has proven to be a valuable tool in assessing the effectiveness and efficiency of the transit service program. Routematch provides specific or aggregated data relative to the characteristics on the demographics of the passengers which can then be entered into the creation of a daily transit manifest for that individual. Typical information entered includes pick-up/drop off times, addresses, age, mobility restrictions, emergency information, or any of the pertinent limitations/conditions. This information then allows the dispatchers to build a manifest that maximizes the bus trip. Routematch has proven to be a successful tool for the program in providing quality customer service. The Transportation Department will expand and/or enhance the technological capacity by adding in additional software programs to include a "Notification System" enabling a passenger to receive and/or send a message relative to trip changes. Additional anticipated uses of Routematch will be standardized incident reports, adjusted ETA's and maintenance logs which will contribute to the Department's commitment to improving cost-efficiency in 2013/2014.

Expectations

Though the past reporting year was busy and extra concentration was placed in fine tuning the operation of the Call Center, there was also a shortfall on the deliverables of previously approved grant offers. Perhaps the greatest impediment to the completion of the projects was the lack of matching funds. However, each of the grant offers are still significant and important to the overall transportation services program. A challenge for the Transportation Department staff will be to seek extension periods for the purposed programs, identify eligible and appropriate match and implement each measure by the newly established deadline.

Such projects for the staff challenge in the next reporting period shall include, but by no means, be limited to the following:

- * Renovation of space in the Darien complex to accommodate the new Call Center, a Drug and Alcohol Testing Center, office space for staff, and restoration of parking spaces.
- * Implementation of a Veterans Transportation and Community Living Initiative (VTCLI) which provides the ability for the CRC to expand into a "One-Call/One-Click" Call Center by building a website and implementing software that will permit veterans and their families to schedule trips online. With over 128,000 veterans and active duty personnel in the coastal region, this program will offer a dramatic benefit to the region's military community.
- * Though previously explored with limited results, the grant offer is still active for the installation of a vanpooling program. Staff will collaborate with the existing third party operators to design and implement vanpooling services for large employers, regional colleges, and other entities with similar destination points.
- * One avenue to increase efficiency is through the use of enhanced technologies and anticipated activities including security/safety cameras installed on each vehicle; widescreen, wall-mounted monitors within the Call Center for all dispatchers/schedulers to view; and software to alert ridership data and track vehicle utilization data for more effective mobility management. An additional option to be addressed will be the consideration of altering various time schedules to reduce cost.



IMPORTANT DATES

CRC Holidays and Observances

The CRC follows the same holiday schedule as the State of Georgia.

| | |
|---|--|
| New Year's Day | Wednesday, January 1 |
| Robert E. Lee's Birthday | Sunday, January 19 (will be observed on Friday, November 28) |
| Martin Luther King, Jr.'s Birthday | Monday, January 20 |
| Washington's Birthday | February 17 (will be observed on Friday, Dec. 26) |
| Confederate Memorial Day | Monday, April 28 |
| Memorial Day | Monday, May 26 |
| Independence Day | Friday, July 4 |
| Labor Day | Monday, September 1 |
| Columbus Day | Monday, October 13 |
| Veterans Day | Tuesday, November 11 |
| Thanksgiving Day | Thursday, November 27 |
| Christmas Day | Thursday, December 25 |



IMPORTANT DATES

Coastal Regional Commission Regularly Scheduled Meetings

Please call the CRC office to confirm meetings before traveling long distances

CRC Council meets the second Wednesday of every month. Meetings begin at 10:00 a.m. and are held at the Richmond Hill City Center.

Aging Services Advisory Council meets every third month on the fourth Tuesday. Meetings begin at 10:00 a.m. and are held at the Richmond Hill City Center. Scheduled meetings for 2014 include:

- * January 28, 2014
- * April 22, 2014
- * July 22, 2014
- * October 28, 2014

Aging Services CCSP/Care-Net meets every third month on the fourth Tuesday. Meetings begin at 10:00 a.m. and are held at the Richmond Hill City Center. Scheduled meetings for 2014 include:

- * February 25, 2014
- * May 27, 2014
- * August 26, 2014
- * November 18, 2014 (moved up one week due to the Thanksgiving holidays)

CRC Staff Contact Listing



Coastal Regional Coaches

Hours of Operation:

Monday- Friday

7:00 a.m. until 5:00 p.m.

1-866-543-6744



Coastal Regional Commission

Area Agency on Aging

Dial 1-800-580-6860

**to inquire about services offered
through the Area Agency on
Aging**

| AGING SERVICES | | | |
|------------------|------------------------------------|----------|-----------------------|
| Dionne Lovett | Aging Services Director | 437-0840 | dlovett@crc.ga.gov |
| Brenda Butler | Gateway Specialist | 437-0853 | bbutler@crc.ga.gov |
| Candice Holloway | Gateway Specialist | 437-0869 | cholloway@crc.ga.gov |
| Loreatha Jenkins | Wellness Manager | 437-0843 | ljenkins@crc.ga.gov |
| Peggy Luukkonen | Case Manager | 437-0861 | pluukkonen@crc.ga.gov |
| Audrey Massey | Gateway Specialist | 437-0854 | amassey@crc.ga.gov |
| Anita Moore | Intake Specialist | 437-0852 | amoore@crc.ga.gov |
| Tori Raines | Aging Services Resource Specialist | 437-0862 | traines@crc.ga.gov |
| Pamela Rogers | Contracts Manager | 437-0842 | progers@crc.ga.gov |
| Tori Windsor | Case Manager | 437-0858 | twindsor@crc.ga.gov |
| Beverly Waid | Gateway Specialist | 437-0857 | bwaid@crc.ga.gov |
| Tammy Williams | Gateway Specialist | 437-0855 | twilliams@crc.ga.gov |

| November 2013 | | | | | | |
|---------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |

| January 2014 | | | | | | |
|--------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|--------|--|
| 1 | 2 | 3 |
| 8 | 9 | 10 |
| 15 | 16 | 17 |
| 22 | 23 | 24 <i>Christmas Eve CRC Office Closed</i> |
| 29 | 30 | 31 |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|----------|--------|----------|
| 4 | 5 | 6 | 7 |
| 11 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 12 | 13 | 14 |
| 18 | 19 | 20 | 21 |
| 25 <i>Christmas Day CRC Office Closed</i> | 26 | 27 | 28 |
| NOTES: | | | |

DECEMBER 2013



| December 2013 | | | | | | |
|---------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | |

| February 2014 | | | | | | |
|---------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|---|---|
| NOTES: | | |
| 5 | 6 | 7 |
| 12 | 13 | 14 |
| 19 | 20 <i>Martin Luther King, Jr.'s Birthday CRC Office Closed</i> | 21 |
| 26 | 27 | 28 <i>CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i> |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|----------|--------|----------|
| 1 <i>New Year's Day CRC Office Closed</i> | 2 | 3 | 4 |
| 8 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 9 | 10 | 11 |
| 15 | 16 | 17 | 18 |
| 22 | 23 | 24 | 25 |
| 29 | 30 | 31 | |

JANUARY 2014



| January 2014 | | | | | | |
|--------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |

| March 2014 | | | | | | |
|------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | 31 | | | | | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|--------|---------|
| NOTES: | | |
| 2 | 3 | 4 |
| 9 | 10 | 11 |
| 16 | 17 | 18 |
| 23 | 24 | 25 |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|----------|--------|----------|
| | | | 1 |
| 5 | 6 | 7 | 8 |
| 12 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 13 | 14 | 15 |
| 19 | 20 | 21 | 22 |
| 26 | 27 | 28 | |

FEBRUARY 2014



| February 2014 | | | | | | |
|---------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | |

| April 2014 | | | | | | |
|------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | | | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|--------|---------|
| NOTES: | | |
| 2 | 3 | 4 |
| 9 | 10 | 11 |
| 16 | 17 | 18 |
| 23 | 24 | 25 |
| 30 | 31 | NOTES: |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|----------|--------|----------|
| | | | 1 |
| 5 | 6 | 7 | 8 |
| 12 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 13 | 14 | 15 |
| 19 | 20 | 21 | 22 |
| 26 | 27 | 28 | 29 |
| NOTES: | | | |

MARCH 2014



| March 2014 | | | | | | |
|------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | 31 | | | | | |

| May 2014 | | | | | | |
|----------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|---|---|
| NOTES: | | 1 |
| 6 | 7 | 8 |
| 13 | 14 | 15 |
| 20 | 21 | 22 <i>CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i> |
| 27 | 28 <i>Confederate Memorial Day CRC Office Closed</i> | 29 |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|----------|--------|----------|
| 2 | 3 | 4 | 5 |
| 9 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 10 | 11 | 12 |
| 16 | 17 | 18 | 19 |
| 23 | 24 | 25 | 26 |
| 30 | NOTES: | | |

APRIL 2014



| April 2014 | | | | | | |
|------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | | | |

| June 2014 | | | | | | |
|-----------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | | | | | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|---|---------|
| NOTES: | | |
| 4 | 5 | 6 |
| 11 | 12 | 13 |
| 18 | 19 | 20 |
| 25 | 26 <i>Memorial Day CRC Office Closed</i> | 27 |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|----------|--------|----------|
| | 1 | 2 | 3 |
| 7 | 8 | 9 | 10 |
| 14 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 15 | 16 | 17 |
| 21 | 22 | 23 | 24 |
| 28 | 29 | 30 | 31 |

MAY 2014



| May 2014 | | | | | | |
|----------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 |

| July 2014 | | | | | | |
|-----------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|--------|---------|
| 1 | 2 | 3 |
| 8 | 9 | 10 |
| 15 | 16 | 17 |
| 22 | 23 | 24 |
| 29 | 30 | NOTES: |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|----------|--------|----------|
| 4 | 5 | 6 | 7 |
| 11 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 12 | 13 | 14 |
| 18 | 19 | 20 | 21 |
| 25 | 26 | 27 | 28 |
| | | | |

JUNE 2014



| June 2014 | | | | | | |
|-----------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | | | | | |

| August 2014 | | | | | | |
|-------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| 31 | | | | | | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|--------|---|
| NOTES: | | 1 |
| 6 | 7 | 8 |
| 13 | 14 | 15 |
| 20 | 21 | 22 <i>CRC Aging Services Advisory Committee Meeting 10:00 a.m. Richmond Hill City Center</i> |
| 27 | 28 | 29 |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|----------|--|----------|
| 2 | 3 | 4 <i>July 4th Holiday CRC Office Closed</i> | 5 |
| 9 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 10 | 11 | 12 |
| 16 | 17 | 18 | 19 |
| 23 | 24 | 25 | 26 |
| 30 | 31 | NOTES: | |

JULY 2014



| July 2014 | | | | | | |
|-----------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | 1 | 2 | 3 | 4 | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |

| September 2014 | | | | | | |
|----------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | | | | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|--------|---------|
| NOTES: | | |
| 3 | 4 | 5 |
| 10 | 11 | 12 |
| 17 | 18 | 19 |
| 24 | 25 | 26 |
| 31 | NOTES: | |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|----------|--------|----------|
| | | 1 | 2 |
| 6 | 7 | 8 | 9 |
| 13 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 14 | 15 | 16 |
| 20 | 21 | 22 | 23 |
| 27 | 28 | 29 | 30 |
| | | | |

AUGUST 2014



| August 2014 | | | | | | |
|-------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| 31 | | | | | | |

| October 2014 | | | | | | |
|--------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|---|---------|
| | 1 <i>Labor Day</i> <i>CRC Office Closed</i> | 2 |
| 7 | 8 | 9 |
| 14 | 15 | 16 |
| 21 | 22 | 23 |
| 28 | 29 | 30 |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|----------|--------|----------|
| 3 | 4 | 5 | 6 |
| 10 <i>CRC Council Meeting</i> <i>10:00 a.m.</i> <i>Richmond Hill</i> <i>City Center</i> | 11 | 12 | 13 |
| 17 | 18 | 19 | 20 |
| 24 | 25 | 26 | 27 |
| NOTES: | | | |

SEPTEMBER 2014



| September 2014 | | | | | | |
|----------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | | | | |

| November 2014 | | | | | | |
|---------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | | | | | | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|---|---|
| NOTES: | | |
| 5 | 6 | 7 |
| 12 | 13 <i>Columbus Day CRC Office Closed</i> | 14 |
| 19 | 20 | 21 |
| 26 | 27 | 28 <i>CRC Aging Services Advisory Committee 10:00 a.m. Richmond Hill City Center</i> |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--|----------|--------|----------|
| 1 | 2 | 3 | 4 |
| 8 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 9 | 10 | 11 |
| 15 | 16 | 17 | 18 |
| 22 | 23 | 24 | 25 |
| 29 | 30 | 31 | |

OCTOBER 2014



| October 2014 | | | | | | |
|--------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |

| December 2014 | | | | | | |
|---------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|--------|---|
| NOTES: | | |
| 2 | 3 | 4 |
| 9 | 10 | 11 <i>Veterans Day CRC Office Closed</i> |
| 16 | 17 | 18 |
| 23 | 24 | 25 |
| 30 | NOTES | |

| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|---|--------------------------------|----------|
| | | | 1 |
| 5 | 6 | 7 | 8 |
| 12 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 13 | 14 | 15 |
| 19 | 20 | 21 | 22 |
| 26 | 27 <i>Thanksgiving Day CRC Office Closed</i> | 28 <i>CRC Office Closed</i> | 29 |
| | | | |

NOVEMBER 2014



| November 2014 | | | | | | |
|---------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | | | 1 |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| 30 | | | | | | |

| January 2015 | | | | | | |
|--------------|----|----|----|----|----|----|
| S | M | T | W | T | F | S |
| | | | | 1 | 2 | 3 |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 |

NOTES:

| SUNDAY | MONDAY | TUESDAY |
|--------|--------|---------|
| | 1 | 2 |
| 7 | 8 | 9 |
| 14 | 15 | 16 |
| 21 | 22 | 23 |
| 28 | 29 | 30 |

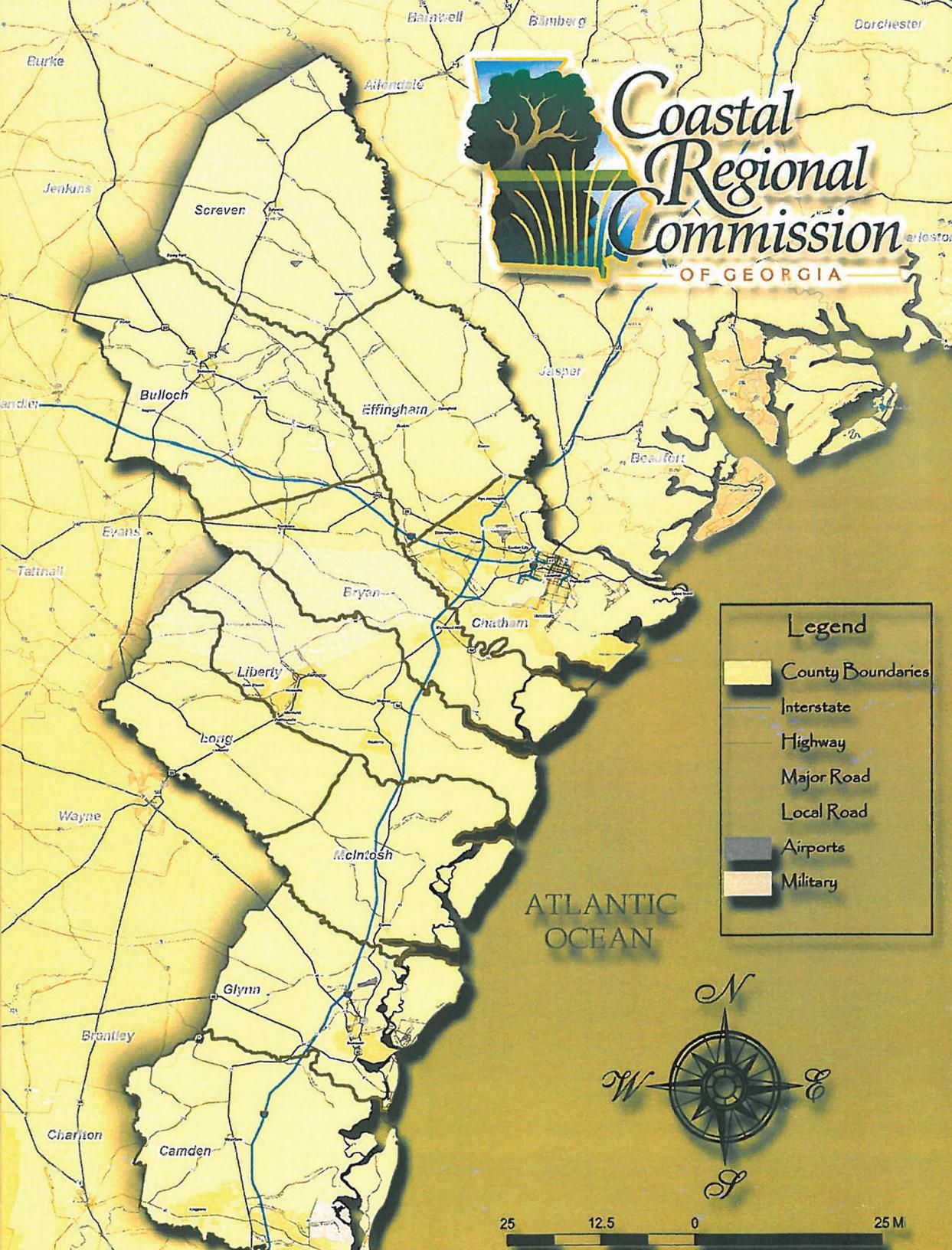
| WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|---|--|--------------------------------|----------|
| 3 | 4 | 5 | 6 |
| 10 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i> | 11 | 12 | 13 |
| 17 | 18 | 19 | 20 |
| 24 | 25 <i>Christmas Day CRC Office Closed</i> | 26 <i>CRC Office Closed</i> | 27 |
| 31 <i>New Year's Eve</i> | | | |

DECEMBER 2014





Coastal Regional Commission OF GEORGIA



Legend

- County Boundaries
- Interstate
- Highway
- Major Road
- Local Road
- Airports
- Military

ATLANTIC OCEAN

