



2014 Annual Report

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2015 Personal Planner

This personal planner is presented compliments of:



Coastal Regional Commission
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1-800-580-6860
To inquire about Transportation Services:
1-866-543-6744

Cover photo courtesy of Ft. Stewart Public Affairs Office

This personal planner belongs to:

Name: _____

Home Phone: _____

Home Address: _____

Business Phone: _____

Business Address: _____

Emergency Contact: _____

Emergency Contact Phone: _____

Other Information or Notes: _____



*The Coastal Regional Commission
is governed by
ten counties and 35 cities
that are known as
the Coastal Region of Georgia*

Bryan County

Pembroke
Richmond Hill

Bulloch County

Brooklet
Portal
Register
Statesboro

Camden County

Kingsland
St. Marys
Woodbine

Chatham County

Bloomington
Garden City
Pooler
Port Wentworth
Savannah
Thunderbolt
Tybee Island
Vernonburg

Effingham County

Guyton
Rincon
Springfield

Glynn County

Brunswick

Liberty County

Allenhurst
Flemington
Gumbranch
Hinesville
Midway
Riceboro
Walthourville

Long County

Ludowici

McIntosh County

Darien

Screven County

Hiltonia
Newington
Oliver
Rocky Ford
Sylvania

FY 15 - PREPARING FOR FUTURE OPPORTUNITIES



It is our pleasure to present the 2014 Annual Report. 2013 was a year of transition for the agency with our move to Darien; and now, our focus is preparing for future opportunities for residents of Coastal Georgia. Coastal Georgia remains poised as an attractive area for the growth of jobs and investment and the CRC is committed to serving our region and making the State better for all.

Georgia has the ninth fastest growing older adult population in the nation. Coastal Georgia is the second fastest growing region in the State, with a population projected to increase by 51% by the year 2030. The growing senior population presents an opportunity to redesign how we provide services. To meet the challenge, one must consider how to create new ways of working and living together that will fundamentally change and improve the lives of the generations that follow.

2014 was a very busy and exciting year for the agency. The CRC was the first AAA to partner with a health system to actually receive payment from the health system to provide Care Transitions service (help keep patients from being readmitted to the hospital after release). Through our Tools for Life effort, the CRC became the first AAA to have an on-site Assistive Technology (AT) lab.

The CRC is working with the colleges in our area. We have signed Memorandums of Agreements with Georgia Southern University and Savannah State University to assist in providing intern opportunities. The College of Coastal Georgia awarded the CRC with their 2014 Intern Program of the Year.

Finally, the CRC worked diligently with leaders throughout the state to develop a plan to create a unified approach to mapping standards for the state. The CRC took the lead in this effort and obtained funding to start this effort with the hiring of a Geographic Information Officer (GIO) for this state-wide effort. The GIO will be hired by the Georgia Association of Regional Commissions in FY15.

Our staff is committed to serving our region in an efficient and professional manner. As we move toward a better future for our area, our charge remains, **“What can we do for you?”**

Sincerely,

James Thomas, Jr.,
Chairman



Allen Burns, Executive Director





2014 CRC COUNCIL MEMBER DIRECTORY

BRYAN COUNTY

Chairman Jimmy Burnsed
Bryan Co. Commission

Mayor Harold Fowler
City of Richmond Hill

Sean Register
Non-Public

BULLOCH COUNTY

Walter Gibson
Bulloch Co. Commission

Mayor Jan Moore
City of Statesboro

Russell Keen
Post Secondary Education

CAMDEN COUNTY

Chairman Jimmy Starline
Camden Co. Commission

Mayor John F. Morrissey
City of St. Marys

Craig Root
Non-Public

CHATHAM COUNTY

Vice Chairman Priscilla D. Thomas
Chatham Co. Commission

Mayor Edna Jackson
City of Savannah

Chris Blaine
Non-Public

Two Vacancies

EFFINGHAM COUNTY

Reggie Loper
Effingham Co. Commission

Mayor Ken Lee
City of Rincon

Herb Jones
Non-Public

GLYNN COUNTY

Commissioner Clyde Taylor
Glynn Co. Commission

Commissioner Julie Martin
City of Brunswick

David Boland
Non-Public

Shaw McVeigh
Non-Public

LIBERTY COUNTY

Chairman Donald Lovette
Liberty Co. Commission

Mayor Jim Thomas
City of Hinesville

Matthew Barrow
Non-Public

Allen Brown
Non-Public

LONG COUNTY

Chairman Robert Long
Long Co. Commission

Gwendolyn Davis
Ludowici City Council

William Miller
Non-Public

MCINTOSH COUNTY

Chairman Kelly Spratt
McIntosh Co. Commission

Mayor Hugh "Bubba" Hodge
City of Darien

Jason Coley
Non-Public

SCREVEN COUNTY

Commissioner J. C. Warren
Screven Co. Commission

Mayor Margaret D. Evans
City of Sylvania

Pat Bazemore
Non-Public

STATE OF GEORGIA APPOINTMENTS

Tom Ratcliffe
Dan Coty
Chap Bennett
Linda Barker
Charles Wilson

EX-OFFICIO MEMBERS

Clarence Knight
Camden County

Ron Elliott
Fort Stewart

Dorothy Glisson
Screven County



2014 CRC COUNCIL OFFICERS



Mayor Jim Thomas,
CRC Council Chairman
Mayor, City of Hinesville



Jason Coley, CRC Vice-Chairman
Non-Public Representative
McIntosh County



Chairman Jimmy Burnsed
CRC Secretary
Chairman, Bryan County
Commission



*CRC Chairman Jim Thomas receives the Internship Program
Director of the Year Award from Dr. Gregory F. Aloia, President,
College of Coastal Georgia*



ADMINISTRATIVE SERVICES

The Administrative Services Department is the service-oriented backbone of the CRC that provides a lasting professional impression through secretarial, public relations, and maintenance operations.

This year, the Publications Secretary position was reclassified to an Administrative Assistant (AA) position. While producing the Annual Report/Calendar and newsletters is still a function of the position, the position also assists with many projects of the various departments. In addition to normal duties, the AA worked with the Leadership Southeast Georgia (LSEGA) Board, Facilitator and Session Coordinators, as well as the CRC Planning Director, to plan five monthly sessions and updated the alumni database. She also attends the Aging Services Advisory Council meetings, takes minutes as needed, and keeps membership appointments up-to-date. This position now also posts updates to the CRC website as needed.

The Facilities Maintenance Coordinator (FMC) was again very busy this year and also received his diploma in Industrial Systems Technology from Altamaha Technical College while working full time. Other than a certified technician on the agency's Chiller (AC) system, no outside electrical or plumbing assistance has been required. A big project of the FMC this year has been the wiring and installation of TVs in the Transportation Call Center. The FMC continues to maintain our fleet of vehicles and our building facilities in Darien and Brunswick.

As always, the Administrative Services Director/HR Specialist coordinated Council, Budget & Finance Committee meetings, taking and keeping the minutes, and maintaining appointments. She also produced the 2014 City/County Directory which contains listings for coastal Georgia's city council members, county commissioners, legislators, Georgia Regional Commissions and the Coastal Regional Commission Council. She continued to perform HR duties with new hires, terminations, insurance, evaluations, etc.

The Darien Police Department is leasing-to-own the classroom and gymnasium portion of the CRC Facility. They added their sign on to our road sign and we also jointly purchased directional signage.



AGING SERVICES

The Coastal Area Agency on Aging (AAA) was formed in 1973, as a department of the Coastal Regional Commission (CRC). We strive to develop a comprehensive, coordinated system of services which promotes the independence and well-being of older adults, those with disabilities and their caregivers, and to provide these individuals with information and access to needed services. We serve the coastal region, which includes Bryan, Bulloch, Camden, Chatham, Effingham, Glynn, Liberty, Long and McIntosh counties.

The coastal population is projected to increase by 51% by the year 2030. Much of that growth is from the population aged 65 and greater. The total senior population (aged 60+) for Coastal Georgia has reached 103,235. By 2030, one out every five Coastal residents will be aged 65 and greater. The rapid growth of Coastal Georgia's aging population will significantly impact the aging services network and foster a climate for innovative ideas in programming and technology advancements to meet the growing needs of the elderly population. Pursuant to meeting this vital need, the AAA remains committed to building lasting partnerships with organizations, private businesses, and local governments to ensure that our most frail and economically disadvantaged elders receive the care and services necessary to sustain healthy, independent, and dignified lives.

Innovative Programming

Evidence Based Programs

The AAA continues to partner with the Division of Aging Services (DAS) to offer innovative programming to better serve people with Alzheimer's Disease and Related Disorders. During FY14, the AAA provided evidence-based programming and interventions, such as Tailored Care (TCARE) and Powerful Tools for Caregivers (PTC) to support at-risk clients with Alzheimer's disease and related disorders and their caregivers. TCARE is a case management protocol assisting family caregivers in reducing their levels of stress and burden associated with caregiving. PTC is an educational program which provides family caregivers with the skills and confidence to better care for themselves while caring for someone with a chronic illness.

The AAA was awarded a grant through the Rosalynn Carter Institute as a partner in the Georgia Resources for Enhancing Alzheimer's Caregivers Health (REACH) Project. Georgia REACH delivers information and training specific to the needs of each caregiver through 12 home/telephone based sessions and through 5 telephone discussions with other caregivers. To date, the program has helped more than 125 family caregivers throughout the Coastal region. If you or someone you know is caring for a loved one with Alzheimer's disease or dementia, please call (800)580-6860 to enroll in the Georgia REACH program.

The Southeast Georgia Health System (SGHS) and the AAA continued its partnership of the Coastal Care Transitions Program, which originally started accepting clients in December 2012 as a pilot program. Effective January 2014, the Coastal Care Transitions Program is being offered to SGHS based on a per patient fee. This program utilizes the evidence-based *Bridge Model* developed by the Illinois Transitional Care Consortium. It is designed to "reduce the number of readmissions by providing high-risk older adults with care coordination for 30 days after discharge." The program is designed to help older adults with chronic conditions from readmitting to the hospital by providing access to community services and resources, education and coaching. The AAA is excited about this new program and partnership and hopes to assist 100+ older adults with Care Transitions in 2015.



AGING SERVICES



Master Trainers for Powerful Tools for Caregivers conduct a class leaders workshop in June 2014

As part of our *Coastal Living Well* initiative, the Coastal AAA offers evidence-based educational workshops throughout the region. In FY14, a dozen workshops were provided to Coastal seniors through the Chronic Disease Self-Management Program (CDSMP), Matter of Balance, and Powerful Tools for Caregivers. These courses offered attendees techniques to help them better manage their health, prevent falls and provide better care for their loved ones.

Client Services in FY14

Throughout the year, the AAA contracts with reputable service providers to offer various services within the coastal region. Below is a synopsis of the service levels provided by the AAA and our local network of providers.

- * 919 (unduplicated) consumers served through Community Care Services Program providing \$9,171,264 of Medicaid Services.
- * 2,267 consumers received non-Medicaid Home and Community Based Services.
- * 947 clients were served through Elderly Legal Assistance Program (ELAP), receiving benefits valued \$2,273,057 and saving those clients an estimated \$226,868.
- * *GeorgiaCares* Coordinators and volunteers provided benefits counseling to 4,296 individuals.
- * *GeorgiaCares*, the AAA's benefits counseling program, reached 11,122 residents of the coastal region through presentations, health fairs and senior expos/booth exhibits.
- * An estimated \$968,134 was saved by Medicare beneficiaries that received extra help through the *GeorgiaCares* program.
- * Provided 85,290 hours of adult day care.
- * Served 246,179 meals to homebound elders and older adults attending senior center congregate meals programs.
- * Provided 13,802 hours of in-home supportive services including personal support services, personal care assistance, homemaker services, and respite care.

Long-Term Care Ombudsman (LTCO):

- * 404 routine visits to personal care homes
- * 160 routine visits to nursing homes
- * 8 routine visits to community living arrangements
- * 279 complaints

Gateway/ Aging & Disabilities Resource Connection (ADRC)

- * 23,966 callers contacted the AAA for information about programs and services.
- * 3,697 contacts made on behalf of clients (phone calls, letters, e-mail and in-person).
- * 2,088 telephone screenings to link clients to community services.
- * 6,520 referrals were made to public or private services to meet the needs of consumers.



AGING SERVICES

Money Follows the Person Program (MFP)

MFP is designed to assist nursing home residents in returning to the community. Expressing an interest to the nursing home social worker that one might be interested in moving to the community is the first step. The social worker then contacts the Aging Disability Resource Connection (ADRC) Options Counselor (OC) or Transition Coordinator (TC) who will come to the nursing home and meet with the resident to explain how the program works. If the resident is interested in the program, MFP Consent for Participation and Authorization for use of Health Information forms must be signed. Once signed, the screening process begins in which questions are asked to determine the client's goals, needs and resources. Once screening is completed, the OC and/or TC will assist the participant in completing the Quality of Life Survey. It is the participant's choice to participate in this survey, with no penalty if they don't.

These services are offered to qualified, Medicaid-eligible older adults and children with all types of disabilities. The OC and/or TC assists with understanding the information and will also help one choose the services and support needed to live in the community. Many factors determine how long it will take to move to the community such as goals; resources; locating housing; obtaining health services and equipment needed for daily support services; and transportation. The MFP Transition Services last for 365 days after leaving the nursing home; if a client goes to a hospital or nursing home, their services are placed on hold until they return home.

The AAA has been an intricate part of this program and has been tasked with transitioning 15 people per year in the coastal region. In 2014, 98 individuals were provided with options counseling and 59 were referred for MFP services. There were 24 transitions back to the community and 65 individuals in the pipeline. Some are waiting for housing to be secured and some are waiting for the funding to transition out. Housing for MFP clients is an issue due to lack of affordable housing, background checks and credit information.

24th Annual National Aging Information and Referral Symposium (Atlanta, GA)

For over 20 years, the National Association of States United for Aging and Disabilities has convened this symposium to support the professional development of state and local Information and Referral, Aging Disability Resource Connection (ADRC), and State Health Insurance Program (SHIP) staff within the aging and disability network. Working with partners, the Alliance for Information and Referral Systems (AIRS), U.S. Administration for Community Living (ACL) and the National Association of Area Agency on Aging (n4a), the symposium offers comprehensive, cutting edge learning opportunities to improve Information and Referral program development services to consumers and staff development.

This year the Symposium was held in conjunction with the Annual AIRS Conference in Atlanta, GA. This collaboration showcased aging issues and celebrated the national identity of the field of Information and Referral. Other tracks offered were 2-1-1; Disaster Preparedness; Information and Referral Assistance Management; Information and Referral Assistance Service Delivery; Military; Resource Database and Technology.



AGING SERVICES

Aging Services FY14 Budget	
Funding Source	Total
Alzheimer's Program	\$171,622
Aging & Disabilities Resource Connection (ADRC)	\$47,705
Community Based Services (CBS)	\$830,987
Community Care Services Program (CCSP)	\$1,726,638
GeorgiaCares	\$67,689
ITCO (Emergency Meals)	\$4,225
Long Term Care Ombudsman (LTCO)	\$81,205
Title III	\$1,898,634
Title VII-2	\$21,302
Social Services Block Grant (SSBG)	\$469,258
Nutrition Services Incentive Program (NSIP)	\$225,517
Money Follows the Person (MFP)	\$120,403
REACH Grant	\$142,541
SMP Expansion Grant	\$7,000
MIPPA 3 Grant	\$46,919
Powerful Tools for Caregivers Grant	\$16,096
Tools for Life Grant	\$25,000
Total FY2014 Budget	\$5,902,742

Farmer's Markets Project & Wellness Activities

Through the Georgia Senior Farmers Market Nutrition Program (GSFMNP), Coastal AAA served 685 older adults for a total regional value of \$13,700. Vouchers were distributed in all nine counties reaching senior centers, adult daycare centers, and senior residential facilities. The program participants were pleased to have the opportunity to receive a set of vouchers valued at \$20 to purchase fresh fruits and vegetables. The AAA collaborated with two local farmers who traveled throughout our region and achieved a 100% redemption rate from the GSFMNP.



Nutrition/Wellness

Coastal AAA contracts with Nutrition Service Providers to offer seniors throughout the Coastal region healthy meals and nutrition education. Meals are provided in congregate settings that offer seniors opportunities for socialization. Meals are delivered to the door of home-bound seniors that are unable to attend the congregate meal sites.

Topics for nutrition education include dietary guidelines for various chronic conditions; food safety; food and drug interactions; lifestyle factors; community nutrition resources; and services that improve nutritional status. In the Coastal region there were 85,075 duplicated people that were provided nutrition education activities. There were 5,637 different activities that were presented in the senior centers in group settings. Data is collected primarily in four categories in group sessions, which includes: Nutrition Education, Lifestyle Management, Physical Activity, and Program Awareness/Prevention.



AGING SERVICES

Outreach/Advocacy

The AAA continued to work on many projects and collaborations to heighten public awareness, increase knowledge of aging services and enhance interaction with the community. Some highlights of this year's activity are as follows:

- * "A Day of Care for the Caregiver" event hosted by CARE-Net, a program of the Rosalynn Carter Institute and the AAA in October honoring professional and family caregivers at the Memorial University Health System's Mercer Auditorium, William & Iffath Hoskins Center in Savannah, GA.
- * In honor of Breast Cancer Awareness Month in October, the AAA, along with local community partners, sponsored the second annual "Pink Out Day" at the Glynn Place Mall.
- * Bridge-Run -- CRC/AAA staff and volunteers (Team Coastal) participated in the 2014 Annual Southeast Georgia Health System's (SGHS) Bridge Run with over 2,300 runners and walkers. The 5-kilometer race took place at the Sidney Lanier Bridge in Brunswick spanning over the Brunswick River. Proceeds from the Run benefit the cancer programs at SGHS for a resource center, physical and nutritional counseling, and expansion of public cancer screening programs. Team Coastal has pledged to make this an annual challenge to all CRC/AAA staff and volunteers.
- * Senior Week at the Capitol -- AAA staff, volunteers, and advocates traveled to Atlanta and attended "Senior Week at the Capitol" in February 2014. Each year, the Georgia Council on Aging organizes Senior Week at the Capitol as an opportunity for advocates from all across the state to meet with law makers and advocate for senior issues.
- * Glynn County Spring Fling hosted by the City of Brunswick Mayor's Committee for Persons with Disabilities.

Annual Volunteer Appreciation Luncheon

The AAA has a core of 90+ volunteers, including its Advisory Council members, who work alongside staff to provide programs and services to individuals in the coastal community. As a gesture of our appreciation for their continued support, we host our annual volunteer appreciation banquet. The event hosts an inspirational speaker along with an awards ceremony. Over 60 individuals attended this event and volunteers and advisory council members were presented with certificates in honor of their service and contributions to the agency. The volunteers have also helped to expand sustainable projects, like a community-wide food drive for seniors on the home delivered meals wait list.



Volunteer Appreciation Luncheon April 2014



AGING SERVICES

Planning for the Future

In February, Dionne Lovett, Aging Services Director, presented the FY15 Area Plan to the CRC Council for approval. The presentation included explanations of goals as they related to input from local public hearings, Census 2010 data, and Coastal Needs Assessment data -- all of which were considered during the Area Plan process. The Area Plan budget allocation process was reviewed with members. After council members had opportunity to ask questions for clarification of any goals contained in the Plan, the Plan was unanimously approved for submission to the Division of Aging Services.

In January 2014, the Georgia DHS Division of Aging Services (DAS) created the “DAS-AAA Initiative to Sustain Aging Services: Business Planning Seminar Series.” The series – in partnership with Carl Vinson Institute, Fanning Institute, and XFactor Consulting – worked with five AAAs across the state to develop fee-for-service model business plans. This initiative was created to help address the fact that the federal and state funding sources (the main funding stream for most Aging services and programs) are not sufficient to meet the growing demands for services. Thus, alternative funding – fee-for-service – became a necessary component for long-term organizational sustainability.

The nine-month seminar series consisted of four face-to-face sessions and three telephone support sessions. At the final session convened in Macon on September 11, 2014, Dionne Lovett and Pamela Rogers were presented with certificates of achievement for successfully completing and presenting Coastal AAA’s business plan for Care Transitions and Options Counseling. Coastal AAA also received a \$42,000 grant from DAS to support activities and expenses related to the sustainability initiative.



Division of Aging Services (DAS) Director, Dr. James Bulot and DAS staff Gwenyth Johnson, Doug Carl, and Amy Riedesel congratulate CRC Aging Services Director and President of Georgia Association of Area Agencies on Aging, Dionne Lovett and Contracts Administrator, Pamela Rogers, on completing the sustainability Business Planning Project September 2014



ECONOMIC DEVELOPMENT

The established mission of the Economic Development Department is to support council members, economic development organizations, cities and counties and other community-based organizations in accessing opportunities that can facilitate project development and economic growth. The activities of staff this past year reflects these collaborative efforts within the region and illustrate the accomplishments and successes that benefitted the participating partners of the CRC.

FY14 included numerous activities supporting economic stimulation and workforce development in our 10-county region:

- * Through the Partnership Planning Grant, the CRC continues to perform a variety of services for the benefit of our region’s public and private sector partners. The CRC serves as the Economic Development District (EDD) for coastal Georgia’s 10 counties and 35 municipalities, as designated by the Economic Development Administration (EDA). As such, the CRC received EDA planning investment support for the development and implementation of a Comprehensive Economic Development Strategy (CEDs) for the member counties: Bryan, Bulloch, Camden, Chatham, Effingham, Glynn, Liberty, Long, McIntosh, and Screven.
- * Ongoing grant administration and oversight for the A.J. Riggs Road Expansion project, located in Bulloch County, Georgia, 2.5 miles south of the City of Statesboro. The improvements to A.J. Riggs Road will enhance the capacity of Gateway Regional Industrial Park to accommodate a new company. The proposed roadway improvements will allow Great Dane Trailers to expand their business and construct a 450,000 square foot manufacturing plant at the 118-acre site, employing over 400 people. The roadway improvements will also allow for future expansion by firms into the remaining 176 acres of the industrial park.
- * Awarded an EDA Planning Program and Local Technical Assistance grant on behalf of the McIntosh County Industrial Development Authority (MCIDA) for funding to provide a Targeted Industry Analysis consistent with the current CEDs. The Targeted Industry Analysis was completed in February of 2014.





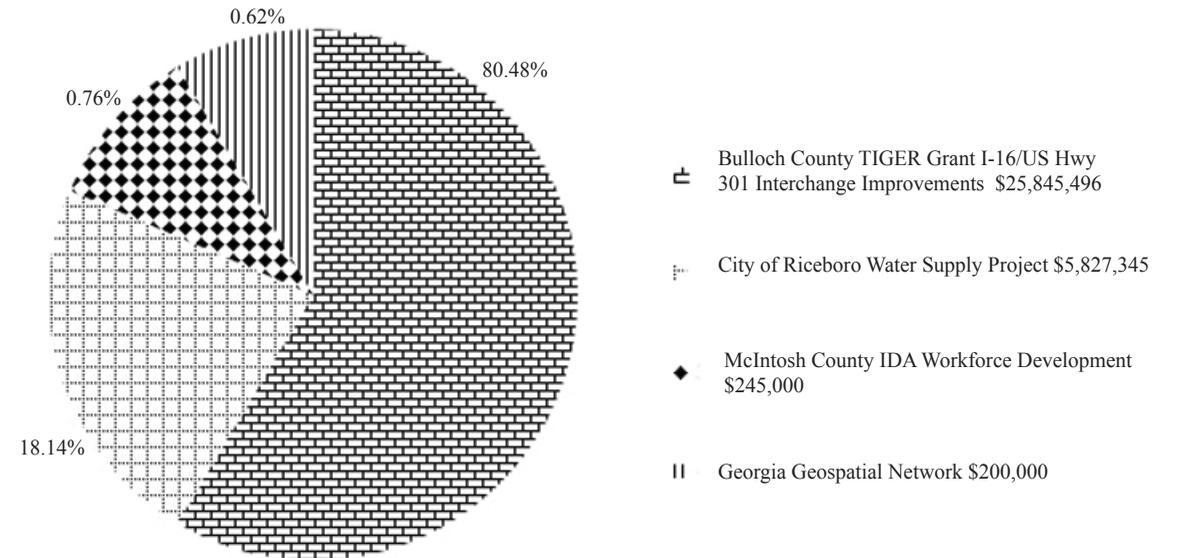
ECONOMIC DEVELOPMENT

- * Awarded a contract with McIntosh County to research and develop a Unified Economic Development Plan. The plan identified 10 factors for strengthening their economic environment and goals and tasks for each factor.
- * CRC hosted and presented at the Seyfarth & Shaw Sidebar Conference in November regarding the Unified Economic Development planning process. This process brings all community groups tasked with economic development into the early planning stages and creates an economic development task force that is holistic and task-oriented.
- * Staff submitted an Opportunity Zone application to Department of Community Affairs (DCA) on behalf of Camden County. This Opportunity Zone would strengthen Camden's position for recruiting aerospace and defense industries to the Camden Spaceport area. As part of the process, CRC staff wrote the Enterprise Zone resolution for Camden County.
- * Staff continued to assist Brunswick in the completion of an application for Opportunity Zone designation targeting areas within the downtown to stimulate job creation.
- * Staff continued to work closely with our military partners from Marine Corps Air Station Beaufort to facilitate discussions on the Townsend Bombing Range expansion.
- * Staff prepared a TIGER grant application on behalf of Bulloch County for interchange improvements and enhancements on the 301/I-16 Corridor and a proposed industrial park adjacent to the interchange.
- * CRC served as the lead agency in obtaining a \$100,000 grant from EDA to create a statewide Geospatial Network and a staff position to coordinate these activities. The twelve Regional Commissions jointly furnished \$100,000 in matching funds. This program has an opportunity to renew for a second year.
- * The Economic Development Department received the 2014 NADO award for Innovation for work on the McIntosh County Unified Economic Development Plan.
- * Staff is preparing an OneGeorgia equity grant on behalf of MCIDA to create a welding program at McIntosh Academy.
- * Staff is preparing an Employment Incentive Program (EIP) grant on behalf of the City of Riceboro, and will prepare an EDA grant, to bring additional water capacity into the community to facilitate the expansion of a local industry, preserve existing jobs, and create additional jobs.

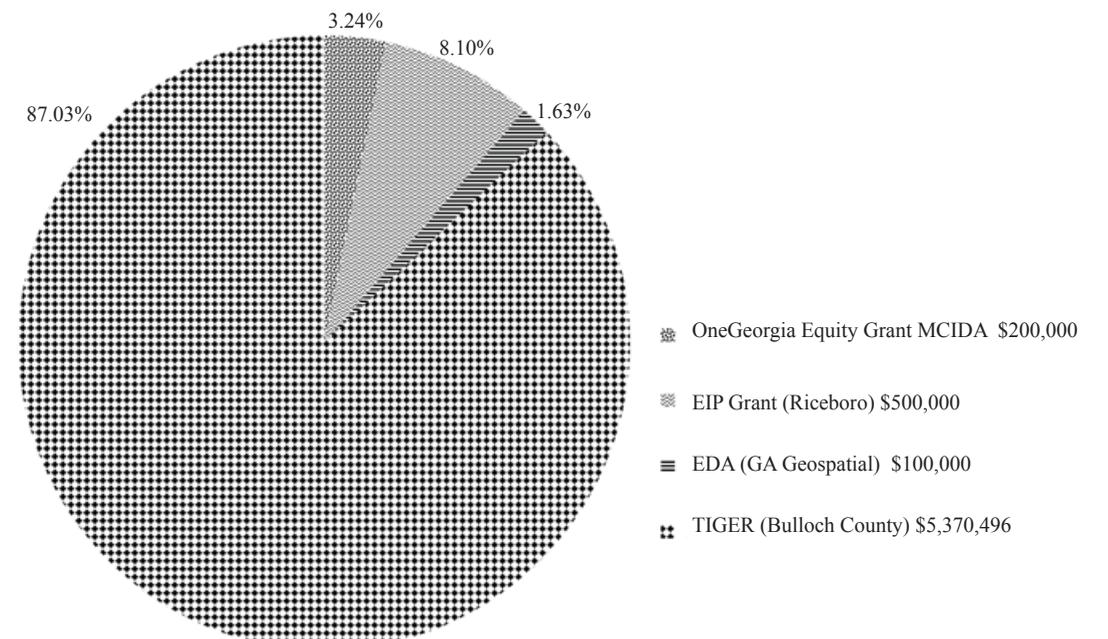


ECONOMIC DEVELOPMENT

Current Projects
Total Project Value \$32,117,841



Current Grants
Total Grant Request \$6,170,496





FINANCIAL SERVICES

The mission of the CRC's Finance Department is to provide professional, responsible fiscal management and stewardship with accurate financial reporting encompassing integrity, accountability and exceptional customer service.

The Finance Department manages all internal and external financial activities of the CRC. The Department runs all financial operations required for the day-to-day maintenance of the Commission such as: accounts payable, accounts receivable, payroll, cash management, capital budgeting, financial analysis and reporting, and internal control procedures. In addition, the Finance Department supports other departments in the Commission by tracking the funding status and expenditure levels of grants received, submitting required reports to grantor agencies, and assuring compliance with federal, state, and local regulations for programs and funding received by the Commission.

The Finance Director is responsible for preparing the Comprehensive Annual Financial Report (CAFR). The purpose of the report is to provide the Council, management, staff, the public and other interested parties with detailed information reflecting the CRC's financial condition. The report also satisfies state law to publish a complete set of financial statements presented in conformity with generally accepted accounting principles (GAAP) and a firm of licensed certified public accountants.

The accounting firm of McNair, McLemore, Middlebrooks & Co., LLC audited the CRC's 2014 CAFR. It was the auditor's opinion that the financial statements of the CRC, for the fiscal year ended June 30, 2014, presented fairly, in all material respects, the financial position of the CRC. The auditor's report also noted that the CRC complied with the requirements of major federal awards and that no deficiencies in internal control over compliance were identified. It should also be noted that there were no findings or questioned costs.

The Government Finance Officers Association (GFOA) awarded a Certificate of Achievement for Excellence in Financial Reporting to the CRC for its CAFR for the fiscal year ended June 30, 2013. In order to be awarded a Certificate of Achievement, the CRC had to publish an easily readable and efficiently organized CAFR that satisfied both generally accepted accounting principles and applicable legal requirements. A Certificate of Achievement is valid for a period of one year only. We believe that our current CAFR continues to meet the Certificate of Achievement Program's requirements and we are submitting it to the GFOA to determine its eligibility for another certificate.

It is the desire of the CRC Council to provide the highest level of service at the most economical cost to its member governments. The CRC actively participates in regional planning with State and Federal agencies, and municipalities within the CRC to maximize services to the region's citizens and to provide those services as economically reasonable as possible.



FINANCIAL SERVICES

The following table represents the change in net position of the CRC for fiscal year 2014.

COASTAL REGIONAL COMMISSION

Statement of Net Position June 30, 2014

ASSETS	Governmental Activities	
	2014	2013
Cash and cash equivalents	\$ 772,722	\$ 332,138
Receivables, net	1,687,867	2,479,202
Note Receivables, net	604,000	652,000
Prepaid items	83,190	75,208
Capital assets, net of depreciation	3,659,125	3,172,907
Land	2	2
Total Assets	6,806,907	6,711,457
LIABILITIES		
Accounts payable	1,613,830	1,622,990
Unearned revenue	1,701	-
Noncurrent liabilities:		
Due within one year	106,947	100,672
Due in more than one year	1,617,404	1,700,582
Total Liabilities	3,339,882	3,424,244
NET POSITION		
Net Invested in Capital Assets	2,009,364	2,091,412
Unrestricted	1,457,660	1,195,801
Total Net Position	\$ 3,467,024	\$ 3,287,213

Note: For additional information, a complete copy of the Coastal Regional Commission's Comprehensive Annual Financial Report is available on our website, www.crc.ga.gov.



INFORMATION TECHNOLOGY SERVICES

The Information Technology Department consists of a Chief Technology Officer and an IT Systems Analyst. The IT Systems Analyst assists with end user support. The following activities were undertaken by the IT Department during this fiscal year:

- * Upgraded tablets on buses for Coastal Regional Coaches.
- * Deployed a mobile device management solution for all mobile devices belonging to CRC.
- * Migrated web services to the “cloud” for ease of use and cost savings to CRC.
- * Created power savings plan for servers and IT equipment to further cost savings of CRC expenditures.
- * Successfully implemented building-wide coverage of cell signal throughout Darien campus.
- * Installed security camera system for critical areas related to buses and cash flow.



PLANNING AND GOVERNMENT SERVICES

CRC Regional Evaluation and Monitoring Report (<http://www.crcga.org>)

In accordance with DCA 110-12-6-.08(3)(c) the Coastal Regional Commission (CRC) submitted the Evaluation and Monitoring Report which included activities and procedures undertaken in FY14 as well as projected activities for FY15.

The CRC utilized the Quality Growth Effectiveness (QGE) Assessment Survey as an Evaluation and Monitoring tool to measure performance standards as they relate to ongoing implementation and effectiveness of the Regional Plan of Coastal Georgia. The QGE survey acquired responses from local jurisdictions regarding consistency with the Regional Plan. These answers were used to determine the Plan’s effectiveness and to identify implementation barriers and areas of the Plan that may require modification moving forward.

The results are a comprehensive collection of activities and processes that local governments have undertaken. The tool helps monitor the implementation and effectiveness of the Regional strategies by uncovering the gap between actual and targeted performance and systematically helps coordinate and align resources throughout the region. The reporting tool helps the CRC to articulate where a local government is, identifies actions needed to make progress, and provides performance feedback to enable the Plan to evolve and grow as requirements and other circumstances dictate.

The web-based interface assists in tracking and analyzing relevant indicators related to *Topics of Regional Importance* which are evaluated based upon Performance Standards. Automation

adds structure to implementing the performance standards, helps transform data into information and knowledge, and helps communicate performance information. A portion of the interface allows for input of successful achievement performance information. A portion of the interface allows for input of successful achievement of standards, the incorporation of relevant notes and uploading of back-up information.

The CRC also assessed the Plan’s effectiveness through feedback from local governments and stakeholders during CRC Practicums. Feedback is garnered during consultations on DRI’s; Leadership Southeast Georgia (LSEGA) program; and various stakeholder meetings such as city and county retreats, Georgia Initiative for Community Housing, and Plan Implementation meetings.

CRC Leadership Program

The CRC Leadership program is the recipient of the National Association of Development Organizations



(NADO) 2014 Innovation Award. In this leadership program, public officials, policy makers, influential thinkers and practitioners meet to confront challenges, explore new paths for moving forward and formulate leadership strategies on how best to meet the reality of today’s challenges. Participants experience all of the region; its issues, opportunities and hidden gems in engaging ways. The mission is to leverage regional resources through collective leadership to improve the quality of life in Southeast Georgia. As a part of this process, the program focuses on the region’s capacity to actively address challenges and successfully capitalize on the region’s opportunities.



PLANNING & GOVERNMENT SERVICES

The program also strives to increase participant's knowledge about Southeast Georgia, including demographics, economic indicators, the environment and other valuable resources. It explores key issues common to every jurisdiction in the region, how those issues might impact the future, and possible strategies to develop a more informed perspective on the relationship between individual counties and communities within the region. The CRC program provides leaders a wide range of learning opportunities including managing one's strengths, values and how best to perform in leadership roles. Class 2014 studied regional issues and best approaches for meeting challenges in Coastal Georgia. Class 2014 accomplished a *Complete Streets* regional case study which helped in updating the GDoT Bike and Pedestrian Plan for Glynn and Camden Counties.



CRC Practicum Series

The CRC hosts a series of technical practicums on planning issues that draw officials, practicing planners, consultants and nongovernment organizations. Webinars provide easy instruction for people with busy schedules and lean budgets by bringing training to desktops, laptops or conference rooms.

Each year, the *CRC Practicum Series* helps to advance policy reforms; share knowledge of effective strategies and tools; build the capacity of key constituencies; and raise awareness about the interdisciplinary nature of issues. The *CRC Practicum Series* is a recognized continuing education activity. Certified Planners have the potential to earn 3 CM American Planning Association (APA) credits per class or up to 15 hours a year. Flood plain managers can earn up to 3 CFM credits per year. Local governments can earn up to 1 performance standard per element in the Coastal Georgia Regional Plan. The Certification Maintenance program links certified planners to training opportunities to keep up-to-date with the latest trends, technologies, and best practices.

CRC Green Infrastructure Web Development

The CRC partnered with the Georgia Forestry Commission for a web development phase of the Green Infrastructure website. In October 2013, CRC staff attended the GU Urban Forestry Conference in Columbus, GA. The website goes hand-in-hand with other CRC initiatives, especially as part of the region's ecosystem. The website is intended to highlight urban forests and create awareness that urban forests help create a better quality of life, are cost effective, sustainable and environmentally friendly. The website emphasizes that urban forests conserve natural ecosystems and sustain clear air and water; reduce stormwater runoff; cool the urban heat island effect; reduce energy consumption; reduce air pollution; and provide wildlife habitat. The website supports the CRC's Regionally Important Resources Plan in that urban forests also provide social and health benefits for individuals through outdoor recreation, as well as economic benefits for communities in increased land values for properties surrounding these green areas.

CRC GIS Repository Development and Regional Mapping

The CRC repositioned its GIS infrastructure to leverage licensing agreements, broaden the accessibility of a GIS repository, and provide disaster and security backup services. The benefits of a Regional GIS model include a GIS library for expanded decision support information; coordination for multi-jurisdictional projects; and shared tools for cost avoidance, cost reduction, revenue enhancements, and operational efficiency. The CRC leveraged the Regional Commissions Enterprise Licensing Agreement and provided program and technical support that is collaborative, cost effective and provides value for the communities we serve.



PLANNING AND GOVERNMENT SERVICES

The achievements include the creation and implementation of a repository database for the 10 county area and cities, a redundant backup and storage strategy, establishment of a geographic web server, publishing of web services and the creation of geographic decision support sites.

CRC Speaking Engagements

2013 Georgia Planning Association (GPA) Fall Conference

Lupita McClenning, Planning & Government Services Director, was invited as a speaker for two sessions during the 2013 GPA Fall Conference, October 9-11, 2013 on Jekyll Island. The topic was on the CRC's regional approach to *Climate Change, Adaptation*. Colleagues joining the presentation included Clark Alexander, PhD Skidaway Institute of Oceanography; Jason Evans, PhD, Carl Vinson Institute; Jennifer Kline, GA DNR; and, Chester Jackson, PhD



Georgia Southern University. This session presented a

multidisciplinary examination of the science, legal issues and ongoing efforts to plan or and adapt to, rising seas in the coastal area. Lupita was invited as a trainer for *Planning Commissioners Training* during the GPA Fall Conference. She presented *Lifelong Communities* to discuss the needs of Georgia's growing older adult population and how principles and concepts of *Lifelong Communities* are designed for people of all ages and abilities throughout their lifetime. The session highlighted the CRC's work on integrating Lifelong Communities concepts into planning at the regional and community level.

In addition to the speaking engagements, Lupita participated on the Local Host Committee for the 2013 GPA Fall Conference.

Coastal Hazards and Efforts to Adapt to Coastal Conditions

In promulgating regional best practices, Lupita McClenning was invited to present at the October 28, 2013 Workshop entitled *Local Government Challenges in Dealing with Rising Seas*, sponsored by the Carl Vinson Institute of Government, NE Florida Regional Council, University of Georgia Marine Extension Service (MAREX), National Oceanic and Atmospheric Administration (NOAA), University of Florida IFAS Extension, Sea Grant of Georgia and Sea Grant of Florida.

American Planning Association (APA) National Conference



Lupita McClenning was invited as a national speaker for two sessions at the American National Planning Conference, April 26-30, 2014 in Atlanta, Georgia.

Lupita spoke on *Climate and Cooperation in Coastal Zone Management* on April 28, 2014 along with Elizabeth Felter, NOAA Digital Coast Fellow; Leo Asuncion, Manger of Hawaii Coastal Zone Management Program; George Homewood, Planning Director City of Norfolk; and Michael Marrella, Director of Waterfront and Open Space Planning, New York City Planning. Lupita was also a speaker for the session entitled, *Competitive Port Geography in Savannah*. This session centered on the impacts to infrastructure surrounding the dredging of 32 miles of the Savannah River to attract "Post-Panamax" container ships. Panel members included Stephen Ramos, PhD University of Georgia.

City and County Retreats

City of Brunswick/Building a Better Brunswick

The CRC Planning & Government Services Department facilitated the *Build a Better Brunswick* for the City of Brunswick on February 4, 2014. This provided the CRC an opportunity to complete the Plan Implementation Meeting with elected officials



PLANNING & GOVERNMENT SERVICES



and key staff. The retreat discussed issues and opportunities facing the City, as well as action items for goals and objectives including initiatives such as urban redevelopment, stormwater utility, neighborhood planning assemblies, and strengthening code enforcement.

Liberty County Community-Wide Planning Retreat

The CRC hosted the Liberty County Planning Retreat April 23-25, 2014 on St. Simons Island, GA for the county and included the cities of Allenhurst, Flemington, Gum Branch, Hinesville, Midway, Riceboro and Walthourville. Participants were asked to rank issues and to come to consensus on ranking issues. Goals accompanied each issue and final action plans were developed. The retreat also provided the CRC an opportunity to complete the Plan Implementation meeting with elected officials and key staff.

CRC Technical Assistance

City of Tybee GIS Web Services

The CRC produced high quality data and spatial visualization which is critical to the success of local governments' intelligence, analytics and data presentation for decision making. Specifically, the CRC completed the following:

1. Migrated and upgraded Tybee Island web site to Flex Adobe and ArcGIS 10.2;
2. Initiated multiple topical web maps on Java for multi-device compatibility;
3. Created field editing templates for Stormwater Infrastructure and Stormwater Inspections;
4. Created multi-device utilities for a hose of additional Tybee Data (meters, parking, beach crossovers, street lights, etc.); and
5. Published applications for Flood and Storm Surge viewing.

Sidewalk Inventory Town of Thunderbolt

The goal for the Sidewalk Inventory project was to develop a comprehensive inventory of existing sidewalks within the Town of Thunderbolt to promote Lifelong Community principles that facilitate personal health, independence and engagement in community life.

One of the seven (7) basis tenets of a Lifelong Community includes connectivity. Connectivity includes pedestrian networks that promote ease of access, a direct coexistence with the existing urban fabric and barrier-free mobility for all. The purpose of this project is to promote connectivity; a walkable environment with access to retail; and social and health services for people of all ages and abilities.

According to the AARP Public Policy Institute, walking is the oldest form of transportation and sidewalks are the building blocks of a pedestrian network. Sidewalks are a crucial resource for remaining active and interacting with others. Sidewalks allow older people to get to a variety of vital destinations. Lack of sidewalks, construction of sidewalks too close to streets and roads, and lack of maintenance can discourage people from using sidewalks and can keep those who need to walk from reaching their destination.

Georgia Initiative Community Housing

The Georgia Initiative for Community Housing (GICH) is a three-year community program that offers collaboration and technical assistance relating to housing and community development. Communities that participate in the GICH program gain knowledge of local housing needs, community development tools and available funding sources to assist in addressing needs.



PLANNING & GOVERNMENT SERVICES

The City of Pembroke was accepted into the GICH program 2012, and team members attended their first retreat and workshop fall of that year. GICH members developed a long-term work plan to address the housing issues within the city; expanding the members of the GICH team with community engagement and partnership building; education, code enforcement, housing survey and needs assessment; and various educational workshops for land banks, developer funding and home ownership and adopt an urban redevelopment plan.

In partnership with the City of Pembroke, the Georgia Initiative on Community Housing (GICH) team, the CRC is providing workable recommendations to develop an urban redevelopment plan. The plan is to create thriving, well-served neighborhoods that promote and support economic vitality, civic engagement, and human health; and return blighted properties to productive use. For Georgia cities and counties embarking on community revitalization projects, the Urban Redevelopment Act remains the most powerful, flexible and easy to use legislative tool to support successful public/private revitalization partnerships.

Regional Digital Economy Planning

Throughout history, infrastructure networks have served to connect people, places, ideas and products. The development of every great infrastructure network has facilitated American innovation, progress and prosperity. Before the 1800s, port cities were the world's economic and educational hubs. In the 19th century, the transcontinental railroad system allowed people, goods and ideas to branch out into new territories, creating new opportunities and encouraging entrepreneurship and prosperity. The 20th century saw the development of large scale electric grids and the interstate highway system. Similarly, communications infrastructure--telephone, radio and television--also transformed the American economy and culture. In many ways, the development of the Internet at the end of the 20th century represented the culmination of these communication technologies. As stated by Julis Genachowski, Chairman of the Federal Communications Commission, "Broadband is the indispensable infrastructure of our 21st century economy."¹

Communities and regions that develop their broadband infrastructure will have better, faster access to new ideas, innovations, and technologies. Being connected means having more and better jobs, a stronger educational system, a more efficient government, more effective public safety and health care providers, and a higher quality of life. Planning to ensure that Coastal Region's future broadband infrastructure needs are met is essential for sustainable economic development and prosperity within the region.

Broadband Digital Economy is a collaborative broadband planning effort involving citizens, business leaders, local governments, civic organizations, non-profits, educational institutions, economic development professionals, high tech experts, and key representatives from various segments of the local economy. The CRC worked to raise awareness of the importance of robust broadband infrastructure in the 21st century economy and to develop a comprehensive broadband plan to address the current and future broadband needs of Coastal Region.

¹Federal Communications Commission: "Genachowski Remarks on Plan to Create 100,000 Jobs." <http://www.fcc.gov/document/genachowski-remarks-plan-create-100000-jobs>



TRANSPORTATION SERVICES

The Coastal Regional Coaches are recognized within the 5,100 square miles, 10-county area of operation as an acceptable means of transportation to travel for medical, educational, social/shopping, employment, or recreational needs. The program is structured to provide transit service to anyone, at any time, to any place in the region. The Coastal Regional Coaches operates as a demand-response, advance-registration, regional rural public transit system that also coordinates the utilization of the buses with human service organizations, as well as some private entities for their transportation needs. The regional coordinated transit system optimizes the use of buses, reduces costs, and encourages interagency cooperation. Perhaps the most important aspect of the Coastal Regional Coaches transit services is that it provides an affordable, viable, and responsive means of transportation for those residents of the coastal region without reliable access for their transportation needs. The senior citizens, low-income, disabled, and general public are the typical riders who take advantage of the CRC transit service to move about their county and/or region. Table 1 illustrates the ridership trips by county; the aggregated totals per county are proportionate to the population share of each county. They also reflect on the balanced approach to a coordinated transit service.

The past year for the CRC transit program has been a challenging, productive, and rewarding 12 months that witnessed some operational changes; new technology applications; new operational procedures; and perhaps most importantly, a prudent and coordinated approach to cost control measures. The balance of the report will not only highlight some of the accomplishments and changes of the past reporting year, but will also reference the goals and expectations of the transit program for the approaching year.

Operational Changes and Accomplishments

As a means to increase efficiency and reduce overall operating expenses, changes were implemented relative to the time of operation, multiple county travel costs, and days scheduled. The schedule of 6:00 a.m. until 6:00 p.m. was reduced to 7:00 a.m. until 5:00 p.m. This change impacted less than 6% of the ridership, yet netted substantial savings. Secondly, the out-of country trips were \$3.00 for each county line crossed and was increased to \$3.00 for the home county, \$3.00 for the next county, and \$10.00 for each additional county. Also, out-of county trips are limited to three days per week; the Tybee Shuttle was reduced to operating only on Friday through Sunday; and the fare increased to \$5.00. None of the changes caused a disruption in the use of the transit service.

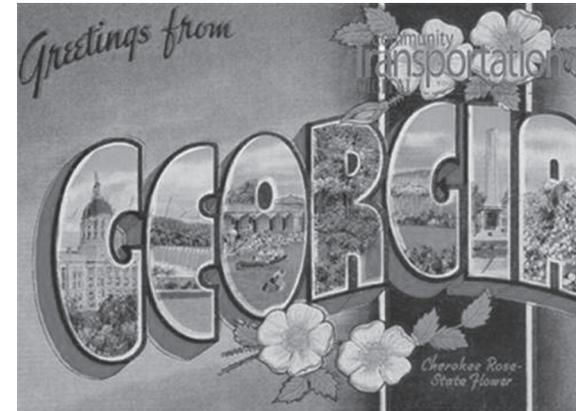
Within the previous year, the CRC received 16 new Ford Goshen E-350 14-passenger buses and anticipates receiving 17 additional new buses in FY15. These 33 new buses should realize a substantial cost savings with reduced maintenance costs and increased fuel efficiency.

A “special events” component was incorporated into the operation of the coordinated transit system to provide the Commission’s cities and counties a supplemental transit service for occasional events sponsored by the municipal entity that require shuttle type service.

The Community Transportation Association of America (CTAA) visited the CRC transportation program staff to gather information for a nationally featured publication on transit programs in the State of Georgia. To emphasize the CRC’s commitment to a coordinated transit system, representatives of DHS, GDOT, and the Third Party Operator were invited to participate in the meeting.



TRANSPORTATION SERVICES



To view the article, go to <http://web1.ctaa.org/webmodules/webarticles/anmviewer.asp?a=3970&z=60>

Technology applications were put into play this past year that increase the efficiency of the call center. These included the installation of six wide-screen television panels to enable real-time management displays of bus activity and monitoring of trip time. Additional improvements were replacing the Motorola Xoom tablets with Samsung Galaxy 4G tablets which enhanced the CRC’s ability to track bus movement.

New Approaches and Expectations

Moving Ahead for Progress in the 21st Century (MAP-21) is a new federal transportation initiative that will impact the delivery of rural public transit. The initiative will consolidate several of the programs and attach performance-based metrics to assist in determining additional funding. It will focus on safety, capital replacement/rehab, and transit-oriented development to increase connectivity and accessibility. Once implemented, the Job Access and Reverse Commute (JARC) will expire, as will the New Freedom component which may alter the transit service for the seniors and persons with disabilities.

Security cameras will be installed on each vehicle. They will be placed at five different locations on the vehicle and record movement on/off the bus, the driver, the passenger, and outside movement. Though safety of the driver and passenger is a major concern, the ability to record movement on and off

the bus will reduce the propensity for litigation and assist in curbing the insurance costs.

With changes imminent at the federal and state levels in program oversight, amendments to the transportation fund applications will be developed which will address Title VI and Disadvantaged Business Enterprise (DBE) policies in place at the CRC. Staff is currently in the process of establishing the DBE policy, goals, and procedure manual.

The CRC continues to place a high priority on the roll-out of the Veterans Transportation and Community Living Initiative (VTCLI) program within the region. The extended wait is predicated on the amendment contracts and the availability of funds from GDOT. Until a contract is signed and in hand, the transportation program will not incur any costs associated with the VTCLI initiative. There is a high level of confidence the program will roll out in the forthcoming program year.

During the past performance year, staff laid the foundation for the increase in “Purchase of Service” (POS) contracts. Existing contracts are being renewed, but as reinforcement, the rural regional transit system is being recognized as a viable option. Staff will be producing three new POS contracts with first-time entities.

A pending application for grant funds was submitted to a foundation requesting the financial assistance to acquire two-three surplus buses from GDOT that would be dedicated to the transportation of the region’s dialysis patients. The CRC currently serves 67 dialysis patients and with dedicated buses, it would enhance the ability to transport these riders with minimal delays, respond more effectively to demands of the dialysis treatment centers, and reduce time conflict with the regular 5311 buses.



TRANSPORTATION SERVICES

TABLE 1

Total Number of Trips

July 2013 - June 2014

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total
Bryan	970	877	903	955	935	886	894	993	992	1,084	1,013	853	11,355
Bulloch	1,356	1,313	1,166	1,257	1,126	1,110	1,190	1,239	1,211	1,219	1,060	1,065	14,312
Camden	899	933	890	801	841	747	850	861	914	1,002	921	853	10,512
Chatham	3,090	3,172	2,864	2,964	2,452	2,400	2,477	2,710	2,825	3,355	2,884	2,789	33,982
Effingham	1,055	1,097	1,054	1,153	970	960	921	905	981	978	880	788	11,742
Glynn	2,095	2,049	2,091	2,445	1,736	1,590	1,761	1,827	1,915	1,397	1,190	1,490	21,586
Liberty	1,676	1,640	1,588	1,654	1,469	1,433	1,394	1,419	1,544	1,689	1,624	1,585	18,715
Long*	390	505	479	492	347	580	671	615	634	678	689	597	6,677
McIntosh	352	445	413	421	279	305	330	335	333	303	351	384	4,251
Screven	92	123	89	117	99	108	131	137	127	144	123	112	1,402
Total	11,975	12,154	11,537	12,259	10,254	10,119	10,619	11,041	11,476	11,849	10,735	10,516	134,534

*Included Wayne County medical trips



2015 IMPORTANT DATES

CRC Holidays and Observances

The CRC follows the same holiday schedule as the State of Georgia.

New Year's Day	Thursday, January 1
Robert E. Lee's Birthday	Monday, January 19 (will be observed on Friday, November 27)
Martin Luther King, Jr.'s Birthday	Monday, January 19
Washington's Birthday	February 17 (will be observed on Thursday, Dec. 24)
Confederate Memorial Day	Monday, April 27
Memorial Day	Monday, May 25
Independence Day	Friday, July 3
Labor Day	Monday, September 7
Columbus Day	Monday, October 12
Veterans Day	Wednesday, November 11
Thanksgiving Day	Thursday, November 26
Christmas Day	Friday, December 25

November 2014						
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SUNDAY	MONDAY	TUESDAY
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WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
3	4	5	6
10 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	11	12	13
17	18	19	20
24	25 <i>Christmas Day CRC Office Closed</i>	26 <i>CRC Office Closed</i>	27
31 <i>New Year's Eve</i>	NOTES:		

DECEMBER 2014

December 2014						
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SUNDAY	MONDAY	TUESDAY
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11	12	13
18	19 Martin Luther King, Jr.'s Birthday CRC Office Closed	20
25	26	27 CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 New Year's Day CRC Office Closed	2	3
7	8	9	10
14 CRC Council Meeting 10:00 a.m. Richmond Hill City Center	15	16	17
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JANUARY 2015

January 2015						
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SUNDAY	MONDAY	TUESDAY
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22	23	24 <i>CCSP/CareNet Meeting Richmond Hill City Center 10:00 a.m.</i>
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WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
4	5	6	7
11 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	12	13	14
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FEBRUARY 2015

February 2015						
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SUNDAY	MONDAY	TUESDAY
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15	16	17 <i>St. Patrick's Day</i>
22	23	24
29 <i>Palm Sunday</i>	30	31

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
4	5	6	7
11 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	12	13	14
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MARCH 2015

March 2015						
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SUNDAY	MONDAY	TUESDAY
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26	27 <i>Confederate Memorial Day CRC Office Closed</i>	28 CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4
8 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	9	10	11
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29	30	NOTES:	

APRIL 2015

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SUNDAY	MONDAY	TUESDAY
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24	25 <i>Memorial Day CRC Office Closed</i>	26 <i>CCSP/CareNet Meeting Richmond Hill City Center 10:00 a.m.</i>
31	NOTES:	

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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13 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	14	15	16
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MAY 2015

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WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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10 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	11	12	13
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JUNE 2015

June 2015						
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SUNDAY	MONDAY	TUESDAY
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5	6	7
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26	27	28 <i>CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3 <i>Independence Day Observed CRC Office Closed</i>	4 <i>Independence Day</i>
8 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	9	10	11
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JULY 2015

July 2015						
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SUNDAY	MONDAY	TUESDAY
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23	24	25 <i>CCSP/CareNet Meeting Richmond Hill City Center 10:00 a.m.</i>
30	31	NOTES:

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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12 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	13	14	15
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AUGUST 2015

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October 2015						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:		1
6	7 <i>Labor Day CRC Office Closed</i>	8
13	14	15
20	21	22
27	28	29

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
2	3	4	5
9 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	10	11	12
16	17	18	19
23	24	25	26
30	NOTES:		

SEPTEMBER 2015

September 2015						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

November 2015						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:		
4	5	6
11	12 <i>Columbus Day CRC Office Closed</i>	13
18	19	20
25	26	27 <i>CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3
7	8	9	10
14 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	15	16	17
21	22	23	24
28	29	30	31

OCTOBER 2015

October 2015						
S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

December 2015						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

NOTES:



SUNDAY	MONDAY	TUESDAY
1	2	3
8	9	10 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center (meeting moved from Wednesday due to Veterans Day)</i>
15	16	17 <i>CCSP/CareNet Meeting Richmond Hill City Center 10:00 a.m.</i>
22	23	24
29	30	NOTES:

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
4	5	6	7
11 <i>Veterans' Day CRC Office Closed</i>	12	13	14
18	19	20	21
25	26 <i>Thanksgiving Day CRC Office Closed</i>	27 <i>CRC Office Closed</i>	28

NOVEMBER 2015

November 2015						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

January 2016						
S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

NOTES:

SUNDAY	MONDAY	TUESDAY
NOTES:		1
6	7	8
13	14	15
20	21	22
27	28	29

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
2	3	4	5
9 <i>CRC Council Meeting Richmond Hill City Center 10:00 a.m.</i>	10	11	12
16	17	18	19
23	24 <i>Christmas Eve CRC Office Closed</i>	25 <i>Christmas Day CRC Office Closed</i>	26
30	31	NOTES:	



DECEMBER 2015

CRC Staff Contact Listing

Coastal Regional Coaches

**Hours of Operation:
Monday- Friday
7:00 a.m. until 5:00 p.m.
1-866-543-6744**



**Coastal Regional Commission
Area Agency on Aging
Dial 1-800-580-6860
to inquire about services offered
through the
Area Agency on Aging**



Allen Burns	Executive Director	437-0810	aburns@crc.ga.gov
ADMINISTRATIVE SERVICES DEPARTMENT			
Colletta Harper	Administrative Services Director/HR Specialist	437-0811	charper@crc.ga.gov
Brian Sharpe	Facilities Maintenance Coordinator	437-0815	bsharpe@crc.ga.gov
Teresa Townsend	Administrative Assistant	437-0813	ttownsend@crc.ga.gov
AGING SERVICES DEPARTMENT			
Dionne Lovett	Aging Services Director	437-0840	dlovett@crc.ga.gov
Pamela Rogers	Contracts Administrator	437-0842	progers@crc.ga.gov
Loreatha Jenkins	Wellness Manager	437-0843	ljenkins@crc.ga.gov
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Marge Parrish	Gateway Specialist	437-0869	mparrish@crc.ga.gov
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Lauren Robesky	Economic Development Director	437-0890	lrobesky@crc.ga.gov
Meizi Wolven	Grant Specialist	437-0892	mwolven@crc.ga.gov
Bill Compton	Grant Specialist	437-0891	bcompton@crc.ga.gov
Please refer to the next page for the Financial Services, IT Services, Planning and Government Services, and Transportation Department staff contact information.			

CRC Staff Contact Listing

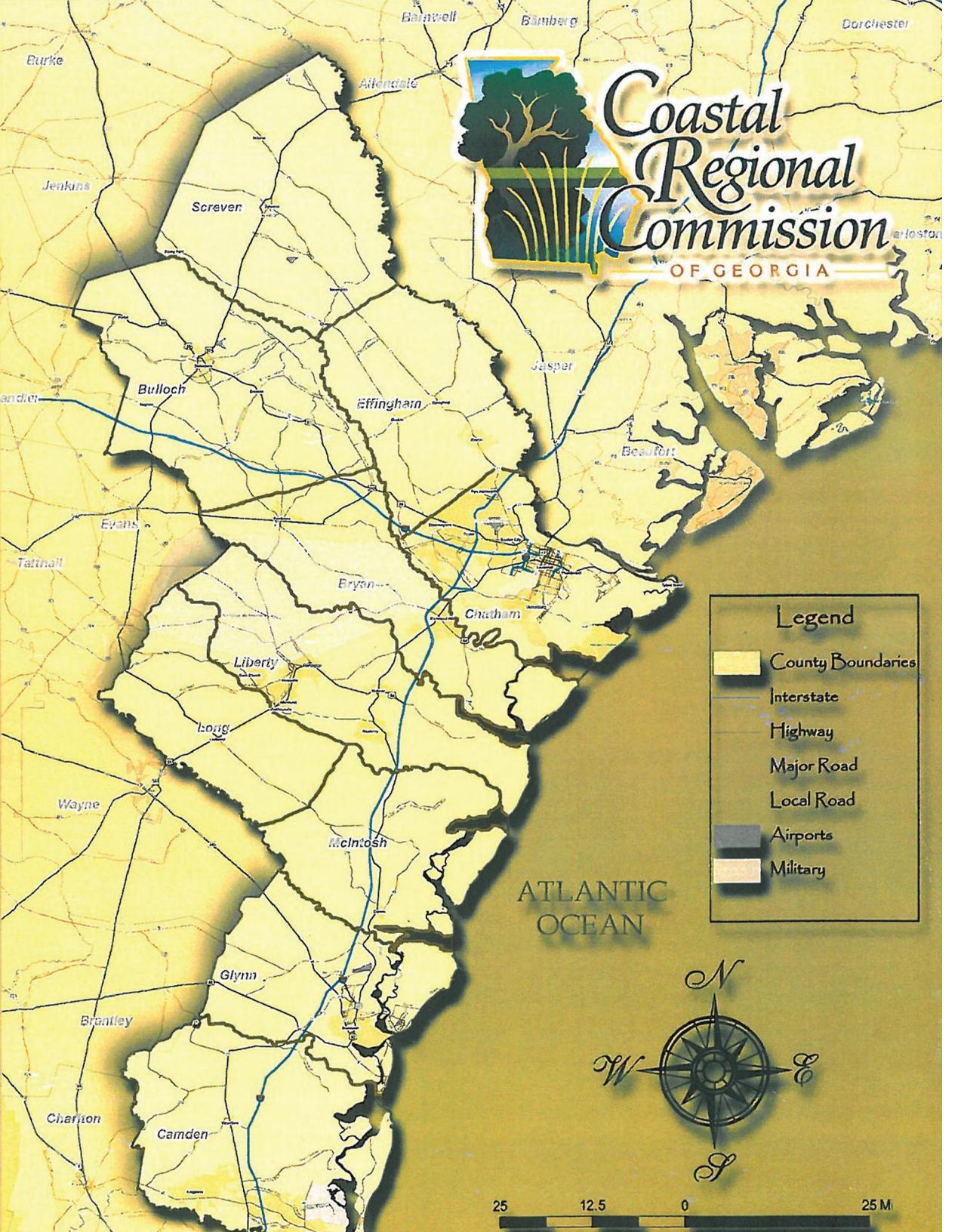
FINANCIAL SERVICES DEPARTMENT			
Lena Geiger	Finance Director	437-0820	lgeiger@crc.ga.gov
Gale Barr	Aging Services Fiscal Analyst	437-0821	gbarr@crc.ga.gov
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PLANNING AND GOVERNMENT SERVICES DEPARTMENT			
Lupita McClenning	Planning & Government Services Director	437-0870	lmcclenning@crc.ga.gov
Hunter Key	Geographic Information Systems Manager	437-0876	hkey@crc.ga.gov
Beatrice Soler	Senior Planner	437-0871	bsoler@crc.ga.gov
Stephen Brown	Geographic Information Systems Analyst/ Planner	437-0872	sbrown@crc.ga.gov
TRANSPORTATION DEPARTMENT			
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Millicent Coleman	Dispatcher	437-1141	mcoleman@crc.ga.gov



**WHAT CAN WE
DO FOR YOU?**



Coastal Regional Commission OF GEORGIA



Legend

- County Boundaries
- Interstate
- Highway
- Major Road
- Local Road
- Airports
- Military

ATLANTIC OCEAN

