



**Proudly serving the counties and
cities of coastal Georgia:**

**Bryan, Bulloch, Camden,
Chatham, Effingham, Glynn,
Liberty, Long, McIntosh & Screven**

America's Gateway to Space™



CAMDEN COUNTY - GEORGIA - U.S.A.

2015 Annual Report
&
2016 Personal Planner

This personal planner is presented compliments of:



**Coastal Regional Commission
1181 Coastal Drive, SW Darien, GA 31305
Phone: 912-437-0800; Fax 912-437-0811
E-mail: charper@crc.ga.gov
Website: <http://crc.ga.gov>**

Coastal Regional Coaches

Hours of Operation:

Monday- Friday

7:00 a.m. until 5:00 p.m.

1-866-543-6744



Coastal Regional Commission

Area Agency on Aging

Dial 1-800-580-6860

**to inquire about services
offered through the**

Area Agency on Aging



This personal planner belongs to:

Name: _____

Home Phone: _____

Home Address: _____

Business Phone: _____

Business Address: _____

Emergency Contact: _____

Emergency Contact Phone: _____

Other Information or Notes: _____



*The Coastal Regional Commission
is governed by
10 counties and 35 cities
that are known as
the Coastal Region of Georgia*

Bryan County

Pembroke
Richmond Hill

Bulloch County

Brooklet
Portal
Register
Statesboro

Camden County

Kingsland
St. Marys
Woodbine

Chatham County

Bloomington
Garden City
Pooler
Port Wentworth
Savannah
Thunderbolt
Tybee Island
Vernonburg

Effingham County

Guyton
Rincon
Springfield

Glynn County

Brunswick

Liberty County

Allenhurst
Flemington
Gumbranch
Hinesville
Midway
Riceboro
Walthourville

Long County

Ludowici

McIntosh County

Darien

Screven County

Hiltonia
Newington
Oliver
Rocky Ford
Sylvania

FY 16 - PREPARING FOR FUTURE OPPORTUNITIES FOR RESIDENTS OF THE COASTAL GEORGIA AREA



It is our pleasure to present the 2015 Annual Report. 2015 was a very busy and exciting year for the agency and our focus was on building for the future. We feel strongly that Coastal Georgia remains poised as an attractive area for the growth of jobs and investment. 2013 and 2014 were years of transition for the agency and now our focus is preparing for the future opportunities for residents of the Coastal Georgia area.

In looking to the future, the coastal region has a tremendous opportunity with the potential of a spaceport being built in Camden County. In the 1960s, the world's most powerful rocket motor was fired right here in Camden County. Our southerly location and favorable launch azimuths enable more payload to orbit with minimal environmental impact and maximum benefit to commercial spaceflight companies. The emerging commercial space market is poised to fuel the future growth in Georgia's space industry. A fully operational spaceport will result in thousands of direct and indirect high-wage jobs being created, and enable Georgia to retain aerospace engineering graduates from universities within the state. This presents an exciting opportunity for Camden County and the coastal region!

Georgia has the ninth fastest growing older adult population in the nation. Coastal Georgia is one of the fastest growing regions in the State, with a population projected to increase by 51% by the year 2030. The growing senior population presents opportunities and challenges. The CRC was proud to announce in 2015 that we entered into a partnership with Friends of Disabled Adults & Children (FODAC). FODAC provides over \$9 million each year in equipment and services to the community at little or no cost to the recipients. FODAC is a 501(c)(3) and does not have direct funding from Medicare/Medicaid for the services offered. The CRC has been added to FODAC's drop off /pick up route. This means that individuals from South Georgia, who want to access equipment from FODAC, will now be able to request items through the CRC and if items are available, they can be picked up from our Darien location!

Finally, the CRC worked diligently with leaders throughout the region to develop a plan to get the Transit system to operate more efficiently. This plan included changes to the fleet, technology, and funding changes. The plan is now fully implemented and we are seeing a much improved fiscal position and an increase in ridership. Our partners are committed to making this system the best in the state and we appreciate the commitment of the region.

Our staff has a commitment to serving our region in an efficient and professional manner. As we move toward a better future for our area, our charge remains, "What can we do for you?"

Sincerely,

James Thomas, Jr.,
Chairman



Allen Burns,
Executive Director





2015 CRC COUNCIL MEMBER DIRECTORY

BRYAN COUNTY

Chairman Jimmy Burnsed
Bryan Co. Commission

Mayor Harold Fowler
City of Richmond Hill

Sean Register
Non-Public

BULLOCH COUNTY

Commissioner Walter Gibson
Bulloch Co. Commission

Mayor Jan Moore
City of Statesboro

Russell Keen
Non-Public

CAMDEN COUNTY

Chairman Jimmy Starline
Camden Co. Commission

Mayor John F. Morrissey
City of St. Marys

Craig Root
Non-Public

CHATHAM COUNTY

Vice Chairman Priscilla D. Thomas
Chatham Co. Commission

Mayor Edna Jackson
City of Savannah

Chris Blaine
Non-Public

Two Vacancies

EFFINGHAM COUNTY

Commissioner Reggie Loper
Effingham Co. Commission

Mayor Ken Lee
City of Rincon

Herb Jones
Non-Public

GLYNN COUNTY

Commissioner Clyde Taylor/
Chairman Dale Provenzano
Glynn Co. Commission

Commissioner Julie Martin
City of Brunswick

David Boland
Non-Public

Shaw McVeigh
Non-Public

LIBERTY COUNTY

Chairman Donald Lovette
Liberty Co. Commission

Mayor Jim Thomas
City of Hinesville

Matthew Barrow
Non-Public

Allen Brown
Non-Public

LONG COUNTY

Chairman Robert Long/
Dwight Gordon
Long Co. Commission

Gwendolyn Davis
Ludowici City Council

William Miller
Non-Public

MCINTOSH COUNTY

Chairman Kelly Spratt
McIntosh Co. Commission

Mayor Hugh "Bubba" Hodge
City of Darien

Jason Coley
Non-Public

SCREVEN COUNTY

Commissioner J. C. Warren
Screven Co. Commission

Mayor Margaret D. Evans
City of Sylvania

Pat Bazemore
Non-Public

STATE OF GEORGIA APPOINTMENTS

Tom Ratcliffe

Dan Coty

Chap Bennett

Linda Barker

Charles Wilson

EX-OFFICIO MEMBERS

Clarence Knight
Camden County

Ron Elliott
Fort Stewart

Dorothy Glisson
Screven County

2015 CRC COUNCIL OFFICERS



Mayor Jim Thomas
CRC Council Chairman
Mayor, City of Hinesville



Jason Coley, CRC Vice-Chairman
Non-Public Representative
McIntosh County



Chairman Jimmy Burnsed
CRC Secretary
Chairman, Bryan County
Commission

Mr. Clarence Knight of Camden County, CRC Ex-Officio member, and the CRC Representative to the Georgia Association of Regional Councils (GARC), received a Certificate of Appreciation for his 11 years of service to the CGRDC Board/CRC Council and for his nine years of service as a representative of the GARDC/GARC Board. Mr. Knight resigned his position on the Council to spend more time with his family.



CRC Chairman James Thomas Jr., appointed David Boland, Glynn County Non-Public Representative, to serve as the CRC's policy official to the Georgia Association of Regional Commissions (GARC). The purpose of the GARC is to advance the efforts of Georgia's 12 Regional Commissions (RCs) as efficient and effective service provision organizations for local governments and related state and federal programs in the areas of planning, economic development, transportation, information technology and human services.

The policy officials meet quarterly each year with one of the meetings being held on St. Simons Island. As a policy official, Mr. Boland will participate in decisions governing the work and direction of the association and impacting the kinds of services, programs, and projects member centers provide.



ADMINISTRATIVE SERVICES

The Administrative Services Department is the service-oriented backbone of the CRC that provides a lasting professional impression through secretarial, public relations, and maintenance operations.

The Administrative Assistant (AA) produced the Annual Report/Calendar and provided assistance to all CRC departments. New projects included assisting the Aging and Disabilities Resource Connection (ADRC) staff by:

- * Creating three new referral forms for the <http://aginganddisabilitygahelp.org/> website;
- * Receiving electronic referrals by e-mail and forwarding pertinent information to staff;
- * Creating databases and lists in SharePoint; and,
- * Running several monthly reports from AIMS and SharePoint.

For Planning Dept. staff, new projects for the AA included:

- * Comprehensive Plan meetings - creating Constant Contact e-mail for the kick-off meetings, preparing materials for the meetings and taking minutes; and,
- * Uploading Department of Community Affairs (DCA) required documents on a quarterly/yearly basis to their SharePoint site.

The Facilities Maintenance Coordinator (FMC) maintained the Darien Facility, the leased Brunswick office and our vehicle fleet. The FMC assisted the ADRC staff in setting up the Assistive Technology Lab by:

- * Running new power outlets;
- * Coordinating with contractor on pod renovation;
- * Assembling tables, furniture, bookshelves, etc.;
- * Fabricating and painting wall mount for bathroom sink;
- * Hanging all wall decor items; and,
- * Assisting IT with installing new audio/visual system.



The FMC assisted Transportation staff with the utilization of their ARRA funds by obtaining bids for new A/C system in server room, a new back-up generator for the facility and coordinating with several contractors until all equipment was installed and running.

The Administrative Services Director/HR coordinated Council and Budget & Finance Committee meetings, taking and keeping the minutes, and maintained appointments. The 2015 City/County Directory was produced which contains listings for coastal Georgia's city council members, county commissioners, legislators, Georgia Regional Commissions and the Coastal Regional Commission Council. HR duties are performed as needed with new hires, terminations, insurance, FMLA leave, employee evaluations, etc.

AGING SERVICES



The Coastal Area Agency on Aging (AAA) was formed in 1973, as a department of the Coastal Regional Commission (CRC). We strive to develop a comprehensive, coordinated system of services which promotes the independence and well-being of older adults, those with disabilities and their caregivers, and to provide these individuals with information and access to needed services. We serve the coastal region, which includes Bryan, Bulloch, Camden, Chatham, Effingham, Glynn, Liberty, Long and McIntosh counties.

The AAA remains committed to building lasting partnerships with organizations, private business, and local governments to ensure that our most frail and economically disadvantaged elders receive the care and services necessary to sustain health, independence, and dignified lives.

The AAA continues its efforts of support services through various programs and initiatives such as: the Aging Services Advisory Council, Long-Term Ombudsman (LTCO), Nutrition and Wellness, Community Outreach, AAA Advocacy Academy and Volunteers Services.

Innovative Programming

Evidence Based Programs

The AAA continues to partner with the Division of Aging Services (DAS) to offer innovative programming and to better serve people with Alzheimer's Disease and Related Disorders. During FY15, the AAA enhanced its provision of evidence-based programming and interventions, such as Tailored Care (TCARE) and Powerful Tools for Caregivers (PTC) to support at-risk clients with Alzheimer's Disease and Related Disorders and their caregivers. TCARE is a case management protocol assisting family caregivers in reducing their levels of stress and burden associated with caregiving. PTC is an educational program which provides family caregivers with the skills and confidence to better care for themselves while caring for someone with a chronic illness.

The AAA was awarded a grant through the Rosalynn Carter Institute as a partner in the Georgia Resources for Enhancing Alzheimer's Caregivers Health (REACH) Expansion Project. Georgia REACH delivers information and training specific to the needs of each caregiver through 12 home/telephone based sessions and through five telephone discussions with other caregivers. The Expansion grant targets caregivers in the Savannah/Chatham County area. If you or someone you know is caring for a loved one with Alzheimer's disease or dementia, please call (800)580-6860 to enroll in the Georgia REACH program.

The Southeast Georgia Health System (SGHS) and the AAA continued its partnership of the **Coastal Care Transitions Program**. This fee-based program is predicated on the evidence-based *Bridge Model* developed by the Illinois Transitional Care Consortium. It is designed to "reduce the number of readmissions by providing high-risk older adults with care coordination for 30 days after discharge." The program is designed to help older adults with chronic conditions from readmitting to the hospital by providing access to community services and resources, education and coaching.



AGING SERVICES

As part of our *Coastal Living Well* initiative, the AAA offers evidence-based educational workshops throughout the region. In FY15, a dozen workshops were provided to Coastal seniors: Chronic Disease Self-Management Program (CDSMP), Diabetes Self-Management Program (DSMP), Tai Chi for Health, Matter of Balance and Powerful Tools for Caregivers. These courses offer attendees techniques to help them better manage their health, prevent falls and better care for their loved ones.

Tools for Life Assistive Technology (AT) is an item or a piece of equipment that is used to increase, maintain or improve the functional capabilities of individuals with disabilities in all aspects of life, including at school, at work, at home and in the community. Assistive technology ranges on a continuum from low tech (walkers and bath benches) to high tech (using your smart phone to turn on and off your lights). Anyone who has a disability and wants assistance to accomplish a task should consider assistive technology.

The AAA houses its very own technology lab in cooperation with Georgia Tech. The lab is set up like a studio apartment giving individuals the opportunity to actually put their hands on items designed to make every day life more manageable or leisure time more fun! Throughout the lab you will find things to assist people when faced with mobility issues, dementia care, vision loss, communication problems, hearing loss and much more. To make an appointment to visit the lab call **1-800-580-6860**.



FODAC (Friends of Disabled Adults & Children) is a statewide and national provider of home health care equipment—mobility aids and daily living devices for people with disabilities and the newly injured.

Until now, individuals who wanted to take advantage of receiving equipment through this agency had to drive to Macon or Atlanta in order to pick up the items they requested. Coastal AAA is now a designated drop off site for requested equipment through FODAC. If you need equipment or have equipment to donate to a great cause, call us today to discuss how we might assist you.



Delivery dates will be scheduled several months apart, so make sure you **call today** so that we can discuss your specific needs and make the request to FODAC for our next delivery. Visit <http://www.fodac.org/video/premier-cares-video/> to find out more about this phenomenal agency!

AGING SERVICES



Nutrition/Wellness

The AAA contracts with Nutrition Service Providers to offer seniors throughout the Coastal region healthy meals and nutrition education. Meals are provided in congregate settings that offer seniors opportunities for socialization. Meals are delivered to the door of home-bound seniors that are unable to attend the congregate meal sites. Topics for nutrition education include: dietary guidelines for various chronic conditions; food safety; food and drug interactions; lifestyle factors; and, community nutrition resources and services that improve nutritional status. In the Coastal region, 85,075 people were provided Nutrition Education activities. There were 5,637 different activities that were presented in the senior centers in group settings. Data is collected primarily in four categories in group sessions, which includes Nutrition Education, Lifestyle Management, Physical Activity and Program Awareness/Prevention.

Farmer's Markets Project & Wellness Activities

Through the Georgia Senior Farmers Market Nutrition Program (GSFMNP), the AAA served 716 older adults for a total regional value of \$14,320. Vouchers were distributed in all nine counties reaching senior centers, adult day care centers, and senior residential facilities. The program participants were pleased to have the opportunity to receive a set of vouchers valued at \$20 to purchase fresh fruits and vegetables. The AAA collaborated with local farmers who traveled throughout our region and achieved a 100% redemption rate from the GSFMNP.

Outreach/Advocacy

The AAA continued to work on many projects and collaborations to heighten public awareness, increase knowledge of aging services and enhance interaction with the community. Some highlights of this year's activities are as follows:

- * "A Day of Care for the Caregiver" event hosted by CARE-Net, a program of the Rosalynn Carter Institute and the AAA in October honoring professional and family caregivers at the Edel Caregiver Institute in Savannah, GA;
- * Bridge Run -- CRC/AAA staff and volunteers (Team Coastal) participated in the 2015 Annual Southeast Georgia Health System (SGHS) Bridge Run with over 2,300 runners and walkers. The 5-kilometer race took place at the Sydney Lanier Bridge in Brunswick spanning over the Brunswick River. Proceeds from the Run benefit the cancer programs at SGHS for a resource center, physical and nutritional counseling, and expansion of public cancer screening programs. Team Coastal has pledged to make this an annual challenge to all CRC/AAA staff and volunteers;
- * Senior Week at the Capitol --AAA staff, volunteers, and advocates traveled to Atlanta and attended "Senior Week at the Capitol" in February 2015. Each year the Georgia Council on Aging organizes Senior Week at the Capitol as an opportunity for advocates from all across the state to meet with law makers and advocate for senior issues;



AGING SERVICES

- * Glynn County Spring Fling hosted by the City of Brunswick Mayor's Committee for Persons with Disabilities; and,
- * Bluzin' at Mary Ross Waterfront Park Concert to bring awareness to Senior issues impacting today's older adults and individuals with disabilities.



Planning for the Future

During the Summer of 2015, the AAA worked closely with Kerr & Downs Research to conduct a Needs Assessment examining needs pertaining to physical and mental health, personal and home-related, nutritional and dietary, quality of life, and financial and self-sufficiency. Interviews were completed with a total of 1,000 people age 55 and older living in the Coastal region. Data collected during the Needs Assessment is analyzed to identify demographic trends and service gaps and is used by the AAA in the development and enhancement of the Aging Services Delivery System. The AAA will be conducting public meetings and information forums throughout the remainder of the year to share the results of the Needs Assessment with the general public and to gather ideas on how to best use the Needs Assessment data to serve Coastal seniors.



AAA Director, Dionne Lovett, was selected as one of 10 leaders nationwide to participate in the The Practice Change Leaders program. The Practice Change Leaders for Aging and Health is a national program to develop, support and expand the influence of organizational leaders who are committed to achieving transformative improvements in care for older adults. This is a one-year opportunity to gain enhanced leadership skills and content expertise to positively influence care for older adults. Leaders complete a project aimed at integrating improved care for adults within their organization, allowing them to remain at their full time job throughout the one-year program. The Coastal Care Transitions Program was showcased during this one year leadership project in hopes of enhancing the sustainability aspect by developing a value proposition and policy related position.

AGING SERVICES



Coastal Regional Commission of Georgia Aging Services FY15 Budget	
Funding Source	Total
Alzheimer's' Program	\$163,262
Aging & Disabilities Resource Connection (ADRC)	\$37,000
Community Based Services (CBS)	\$893,424
Community Care Services Program (CCSP)	\$1,722,974
GeorgiaCares	\$58,405
ITCO (Emergency Meals)	\$4,634
Long Term Care Ombudsman (LTCO)	\$82,909
Title III	\$2,055,750
Title VII-2	\$21,911
Social Services Block Grant (SSBG)	\$357,652
Nutrition Services Incentive Program (NSIP)	\$316,818
Money Follows the Person (MFP)	\$124,704
REACH Grant	\$5,481
Balancing Incentive Program (BIP)	\$53,695
MIPPA 3 Grant	\$15,639
Powerful Tools for Caregivers Grant	\$30,394
Tools for Life Grant	\$20,000
Total FY2015 Budget	\$5,964,652



FINANCIAL SERVICES

The mission of the CRC's Finance Department is to provide professional, responsible fiscal management and stewardship with accurate financial reporting encompassing integrity, accountability and exceptional customer service.



The Finance Department manages all internal and external financial activities of the CRC. The Department runs all financial operations required for the day-to-day maintenance of the CRC such as: accounts payable, accounts receivable, payroll, cash management, capital budgeting, financial analysis and reporting, and internal control procedures. In addition, the Finance Department supports other departments in the CRC by tracking the funding status and expenditure levels of grants

received, submitting required reports to grantor agencies, and assuring compliance with federal, state, and local regulations for programs and funding received by the CRC.

The Finance Department plays an integral role in reviewing contracts, bids and proposals, monitoring the status of grants and programs in relation to contractual commitments, preparing requisite financial reports for grantor agencies, and monitoring the performance of subcontractors and their compliance with required guidelines, procedures and reporting.

The Finance Director is responsible for preparing the Comprehensive Annual Financial Report (CAFR). The report provides the Council, management, staff, public, and other interested parties with detailed information reflecting the CRC's financial condition. The report also satisfies state law to publish a complete set of financial statements presented in conformity with Generally Accepted Accounting Principles (GAAP) and audited in accordance with generally accepted auditing standards by a firm of licensed certified public accountants.

The accounting firm of McNair, McLemore, Middlebrooks & Co., LLC, audited the CRC's 2015 CAFR. It was the auditor's opinion that the financial statements of the CRC, for the fiscal year ended June 30, 2015, presented fairly, in all material respects, the financial position of the CRC. The auditor's report also noted that the CRC complied with the requirements of major federal awards and that no deficiencies in internal control over compliance were identified. There were no findings or questioned costs.

FINANCIAL SERVICES



The Government Finance Officers Association (GFOA) awarded a Certificate of Achievement (COA) for Excellence in Financial Reporting to the CRC for its CAFR for the fiscal year ended June 30, 2014. In order to be awarded a COA, the CRC had to publish an easily readable and efficiently organized CAFR that satisfied both Generally Accepted Accounting Principles and applicable legal requirements. A COA is valid for one year. We believe our current CAFR continues to meet the COA Program's requirements and will submit it to the GFOA to determine its eligibility for another certificate.



The CRC Council desires to provide the highest level of service at the most economical cost to its member governments. The CRC actively participates in regional planning with State and Federal agencies, and counties and municipalities within the CRC to maximize services to the region's citizens and to provide those services as economically reasonable as possible.



Effective July 1, 2014, the CRC adopted the provisions of Governmental Accounting Standards Board (GASB) Statement No. 68, *Accounting and Financial Reporting for Pensions* – an amendment of GASB Statements No. 27 and GASB No. 71, *Pension Transition for Contributions Made Subsequent to the Measurement Date* - an amendment of GASB Statement No. 68. The CRC has recorded the cumulative effect of the decrease to beginning net position of implementing this change of \$662,254 as of July 1, 2014.

Note: For additional information, a complete copy of the Coastal Regional Commission's 2015 CAFR is available on our website at www.crc.ga.gov/departments/finance.

The table on the following page represents the change in net position of the CRC for fiscal year 2015.



FINANCIAL SERVICES

COASTAL REGIONAL COMMISSION

Statement of Net Position June 30, 2015

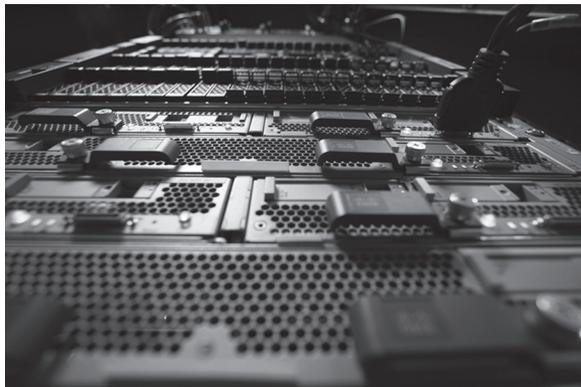
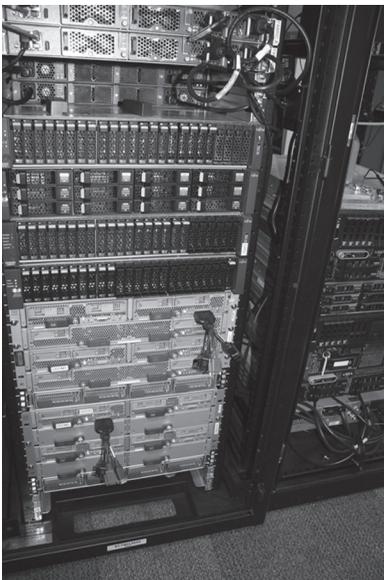
ASSETS	Governmental Activities	
	2015	2014
Cash and cash equivalents	\$ 384,861	\$ 772,722
Receivables, net	1,988,306	1,687,867
Note Receivables, net	556,000	604,000
Prepaid items	80,932	83,190
Capital assets, net of depreciation	2,878,534	3,659,125
Land	2	2
Total Assets	5,888,636	6,806,907
DEFERRED OUTFLOWS OF RESOURCES		
Pension Amounts	78,044	-
Total Deferred Outflows of Resources	78,044	-
Total Assets and Deferred Outflows of Resources	5,966,680	6,806,907
LIABILITIES		
Accounts payable	1,457,497	1,613,830
Noncurrent liabilities:		
Due within one year	114,251	106,947
Due in more than one year	2,272,941	2,279,659
Total Liabilities	3,844,689	4,000,436
DEFERRED INFLOWS OF RESOURCES		
Deferred Revenue	25,915	1,701
Total Deferred Inflows of Resources	25,915	1,701
Total Liabilities and Deferred Inflows of Resources	3,870,604	4,002,137
NET POSITION		
Net Investment in Capital Assets	1,317,072	2,009,364
Unrestricted	779,003	795,406
Total Net Position	\$ 2,096,075	\$ 2,804,770

INFORMATION TECHNOLOGY SERVICES



The Information Technology Department consists of a Chief Technology Officer. The following activities were undertaken by the IT Department during this fiscal year:

- * Installed multimedia system for Assistive Technology Lab;
- * Setup remote backup solution between CRC and Middle Georgia Regional Commission;
- * Installed DVR system;
- * Upgraded storage system for company-wide computing storage needs (SharePoint, E-mail);
- * Added and setup additional call center for Three Rivers/TRANSITIONS;
- * Added back-up cooling for server; and,
- * Replaced back-up generator.





PLANNING & GOVERNMENT SERVICES

The mission of the Planning and Government Services Department is to provide long-range strategic planning and local technical assistance to CRC member governments to help them identify and support beneficial community and regional growth management policies, plans, and programs. The Planning and Government Services Department provides a wide variety of services to member local governments.

NADO National Association Development Organization
NATIONAL ASSOCIATION OF DEVELOPMENT ORGANIZATIONS
(NADO) Award – NADO’s Innovation Award program honors members who have significant and positive impacts on their regions through innovative approaches to problem solving and program delivery. The CRC **Regional Plan Digital Implementation Tool** has been chosen to receive the **2015 Innovation Award**. Through the Regional Plan Digital Implementation Tool, the CRC can determine the Plan’s effectiveness and identify implementation barriers that may require modification moving forward to better address regional objectives, changing conditions and trends affecting the region. Automation adds structure to implementing performance standards, transforms data into information and sound knowledge, and communicates performance information.

The CRC developed a Quality Growth Effectiveness (QGE) Assessment Survey as an Evaluation and Monitoring tool to measure performance standards as they relate to ongoing implementation and effectiveness of the Coastal Georgia Regional Plan. The purpose of the QGE survey is to acquire feedback from local jurisdictions regarding consistency with the Regional Plan. This feedback is also used to determine the Plan’s effectiveness and to identify implementation barriers and areas of the Plan that may require modification moving forward.

The online surveys are integrated with a web-based interface to assist in tracking and analyzing relevant indicators related to Topics of Regional Importance which are evaluated based upon Performance Standards. A portion of the interface allows for input of successful achievement of standards, the incorporation of relevant notes and uploading of back-up information.

The tool also provides a region-wide performance standard utilization summary report which outlines the utilization level of reporting jurisdictions indicated by a percentage. Understanding the utilization level of the Performance Standards informs the CRC how jurisdictions are implementing the Plan. As a result, leading and lagging measures are identified, expected targets and thresholds are established, and baseline and benchmarking data are developed.



The results are a comprehensive collection of activities and processes that local governments have undertaken. The tool helps monitor the implementation and effectiveness of the Regional Plan's strategies by uncovering the gap between actual and targeted performance and systematically helps coordinate and align resources throughout the region. The reporting tool helps the CRC to articulate where a local government is, identify actions needed to make progress and provides performance feedback to enable the Plan to evolve and grow as requirements and other circumstances dictate.

Regional Plan Assessment

The region has an opportunity to shape the scope and character of future development, identify existing and emerging needs and update the Regional Plan to assure that top issues are addressed and communities are able to continuously revitalize. By this definition, built environments become livable; ecosystems become healthier; economic development becomes more responsive; and the benefits of improved environmental and economic development become more responsive; and the benefits of improved environmental and economic development become more equitably distributed among the region.



The CRC engaged MetroQuest, Public Involvement Software, to create an engaging platform. The purpose was to engage and collect informed regional input to support the CRC's effort in updating the Regional Plan. The software was used to broaden and enrich public engagement for the update of the Regional Plan. A series of screens were used to guide participants and regional stakeholders through the process of learning about the region and providing input for the Regional Plan Update. A *Welcome* screen set the context and encouraged people to participate. Followed by *Priority Ranking* screens, stakeholders ranked issues, objectives and top priorities according to their top priorities. According to the results, the Topics of Importance for the region include *Infrastructure*, particularly water, wastewater stormwater and transportation; *Workforce Development* and; *Critical Infrastructure and Facilities*. The Wrap Up screen collected demographic information, informed about next steps, provided an opportunity for additional input and thanked participants.



PLANNING & GOVERNMENT SERVICES



The issues facing the region continue to change and evolve, becoming more and more complex. In addition to the traditional issues related to housing, transportation, land use, and economic development, a new concern has emerged - adaptation and resilience. Issues for adaptation include the need for information and data as a basis for understanding potential risks and vulnerabilities, meaningful and effective

stakeholder engagement shaped by local contexts, and sustained financial and staff resources that are sensitive to urban variability. Policy-makers working on issues of adaptation and resilience must facilitate processes of testing ideas, learning from experiences, and recalibrating as new information is obtained and lessons are learned.

Reducing vulnerability and strengthening resilience is a function of social, economic and political processes. Key vulnerability/resilience indicators include:

- * Economic well-being and stability (i.e., quality of life, standard of living);
- * Demographic structure of population;
- * Institutional stability (i.e., institutional 'memory');
- * Strength of and resilience on public infrastructure (i.e., health expenditure, communication, infrastructure; financial, transport);
- * Regional interconnectivity; and,
- * Natural resource dependence and renewing ability of ecosystems.

College of Environment + Design, University of Georgia

The CRC continued its partnership with the College of Environment + Design, University of Georgia. This partnership assisted in assessing how well existing planning tools address hazard risk and community resiliency with the goal of integrating resiliency guidelines and performance standards into the Regional Plan. The CRC is promulgating the data and the Regional Assessment to stakeholders and ultimately proposing Resilient Communities as a topic of importance in the Regional Plan.

PLANNING & GOVERNMENT SERVICES



With continuing efforts to create *Resilient Communities* as a topic of regional importance, the objective of defining how urban form impacts climate and how design could aid the process of adaptation was addressed by Mariana Barreto Alfonso. The research assessed how climate factors combined with physical landscapes interact; what the different climatic responses are between the built environment and the natural landscape; what key climate factors have direct impact in climatic perception and effect comfort; and what design solutions can be examined that could improve the effects of the built environment on climate. The methodological approach took into account three different scales including the regional scale, city scale and the site specific scale.

The major professor for the **Planning with Climate: Urban Design as a Tool for Adoption** was Rosanna G. Rivero. The Dean of the Graduate School was Maureen Grasso and Committee Members were John F. Crowley, III, J. Marshall Shepherd, and Lupita McClenning of the CRC.

In March 2015, the effort to assess the resiliency of communities continued with the creation of a **Resiliency Matrix to Test the Resilience of Planning Documents for Coastal Georgia**. The matrix was created by Shruti Agrawal to be used as a checklist to evaluate the performance of planning documents for managing the conditions generated by the impact of a natural event and to help in identifying missing portions of documents that need to be completed in the future. Although the great state of Georgia has a statewide hazard mitigation element in the plan, it is not adopted comprehensive plans.



The **Resiliency Matrix to Test the Resilience of Planning Documents for Coastal Georgia** was presented at the Georgia American Planning Association Fall Conference (GA APA) and also on an international platform, at the MACODESU Conference hosted in Trabzon, Turkey. The matrix can easily be used for evaluation of the planning documents and be updated depending upon the type of natural event. The major professor was Umit Yilmaz, Ph.D. Committee members include John (Jack) Crowley III, Ph.D., Rosanna Rivero, Ph.D., Pratt Cassity and Lupita McClenning, CRC Director of Planning and Government Services.



PLANNING & GOVERNMENT SERVICES

GIS Repository Development and Regional Mapping

The CRC repositioned its GIS infrastructure to leverage licensing agreements, broaden the accessibility of a GIS repository, and provide disaster and security back-up services. The benefits of a Regional GIS model include:

- * A GIS library for expanded decision support information;
- * Coordination for multi-jurisdiction projects and shared tools for cost avoidance;
- * Cost reduction;
- * Revenue enhancements; and,
- * Operational efficiency.



The CRC leveraged the Regional Commissions Enterprise Licensing Agreement and provided program and technical support that is collaborative, cost effective, and provides value for the communities we serve.

The achievements include:

- * The creation and implementation of repository databases for the 10 county area and cities;
- * A redundant backup and storage strategy;
- * Establishment of a geographic web server;
- * Publishing of web services; and,
- * The creation of geographic decision support sites.

First Geographic Information Officer (GIO) State of Georgia

The CRC announced Susan Miller as the GIO for the state of Georgia. The CRC coordinated with the Georgia Regional Commission Geospatial Network (GRCGN) to create, recruit and hire the first GIO for the state of Georgia. The purpose of a GIO is to establish statewide coordination of geospatial services which makes possible the compilation of critical base maps and information needed by all levels of government and business. This important effort supports endeavors in economic development, job creation, emergency management, census demographics, hazard mitigation and comprehensive planning to include transportation and broadband.

TRANSPORTATION SERVICES



In 2009, the framework for a coordinated regional transit system was introduced with a basic mission statement: “The Mission of the Transportation Department of the Coastal Regional Commission is to alleviate transportation deficiencies in the coastal region by planning, coordinating, and supplementing transit services within the 10 counties and 35 cities of the coastal region.” Today the mission statement remains the same. Much of what has been initiated and/or accomplished this past year reflects the CRC’s commitment to providing a quality coordinated transit service that is responsive and cost efficient. As we move forward we will continue to identify opportunities that may allow the CRC to expand transit services. Opportunities being explored are the Veterans Transportation and Community Living Initiative (VTCLI), the development of a hybrid demand-response system, technology enhancement, new Purchase of Service (POS) contracts, expanded Department of Human Services (DHS) trips, and increased special events contracts with the region’s municipal entities.

Substantial progress was made to reduce the operating deficiencies and measures were instituted to minimize future deficiencies. Using the operating year as the baseline, the deficiency was reduced by 42%, while realizing a 28% increase in ridership from the previous year.

As Table 1 illustrates, each county had a double-digit increase in ridership. Once the VTCLI program is implemented, we anticipate additional customers with veteran ridership as the region is home to over 128,600 veterans and active duty personnel.

Table 1

County	2013-2014	2014-2015	Number	% Increase (1)
Bryan	11,355	16,890	5,535	49%
Bulloch	14,312	15,771	1,499	10%
Camden	10,512	11,896	1,384	13%
Chatham	33,982	40,044	6,062	18%
Effingham	11,742	13,608	1,866	16%
Glynn	21,586	30,676	9,090	42%
Liberty	18,715	24,417	5,702	31%
Long	6,677	8,505	1,828	27%
McIntosh	4,251	8,603	4,352	102%
Screven	1,402	1,552	150	11%
Total	134,534	171,962	37,428	28% (2)

Source: Route Match Database (1) Rounded to highest tenth 2) Aggregated Regional Growth



TRANSPORTATION SERVICES

Much of the success this past year is attributed to the cooperation between the CRC and our contracted Third Party Operators (TPO): Bryan County, Long County, and Transitions Commute Solutions, LLC.

Administration

To maintain compliance with the Federal Transit Administration (FTA) a Title VI Plan was developed for the coastal region and approved at the November CRC Council meeting, The Plan identifies acceptable procedures for complaints, public participation and language assistance that assures the CRC is in compliance with FTA regulations. The Title VI Plan was submitted to the Georgia Department of Transportation (GDOT) and was approved by them in December.

The CRC received a 2015 Excellence in Regional Transportation Award from the National Association of Development Organizations (NADO) for their Technology and Rural Transit Project. The Excellence in Regional Transportation Awards showcase organizations for noteworthy projects and practices in rural and small metropolitan transportation planning. The CRC made many technological upgrades over the past year through its Technology and Rural Transit Project. Some of these innovative upgrades include an updated server network, tablets in the buses, and television screens in the Call Center allowing the system to be tracked in real-time and creating a better communication and information-dissemination system.

HB 170, The Transportation Funding Act, included a provision for a \$75 million bond issue to fund capital transit projects, with \$15 million to be allocated for rural areas. The CRC submitted an application for the construction of a maintenance/staging facility at its Darien facility and a second staging facility to be located in Chatham County. Anticipated benefits of these facilities include cost containment on maintenance, security, and better optimization of the fleet. A third capital project called for the renovation of space within the CRC facility to house and operate a statewide training center for rural transit systems and the operation of a statewide call center.

To keep abreast of transit related programs and projects, staff remains active in the Georgia Transit Association (GTA) and the Community Transportation Association of America (CTAA). CRC staff served on a panel that discussed the usage of technology in providing demand-response trips at the CTAA Annual Conference in Tampa. Other panel members were from Arrowhead Regional Transit, Minnesota and Rochester, New York.

Operations

There was an availability of statewide unspent funds from the American Reinvestment and Recovery Act (ARRA) allocation and the CRC submitted an application in the amount of \$405,400 for six separate projects. The CRC was awarded \$398,000 for:

TRANSPORTATION SERVICES



- * The acquisition and installation of six security cameras on each bus;
- * Exterior utility lights for the fleet staging area;
- * Exterior security cameras;
- * Upgrade of services;
- * A back-up generator; and,
- * A cooling system for the server room.



Security Cameras on Bus

The aggregate cost of the projects was \$396,803.88 with no cost overruns. All projects were completed on schedule and 100% reimbursement was received from GDOT.

Based upon a statewide determination rendered by the Department of Audits and Accounts, the bus fleet has to be inspected by a certified mechanic in order to be compliant with the DHS contract. Previous annual inspections were conducted by local GDOT and DHS representatives. Certified inspections provide assurances to customers that the fleet is safe and contributes to a preventative maintenance measure; however, the inspection costs are not eligible for reimbursement from GDOT or DHS.



Backup Generator

The CRC negotiated with our TPO, Transitions, to take over operations of our Call Center. The CRC has a lease agreement with Transitions for the Call Center space and technology which provides them an opportunity to pursue additional call center contracts. This arrangement allows the CRC to more efficiently leverage cost reimbursements from GDOT and saves the CRC on personnel costs for those employees.



Call Center Operators



Call Center



TRANSPORTATION SERVICES

Program Activities

CRC staff, call center personnel, and Human Service Provider (HSP) representatives attended training sessions at the CRC and in Savannah for a new accounting program, TRIP\$, instituted by DHS. The new TRIP\$ program matches ridership reimbursement with trips scheduled by them. The program places more accountability on the HSP relative to actual customer ridership. The trip request placed by the HSP must match the manifest built by the schedule by name, place, and time or it is an ineligible cost reimbursement. In conjunction with the TRIP\$ program, DHS agreed on rate changes for various classes of trips taken and the CRC did recognize some rate increases for Core and Non-Core trips.

CRC staff was aggressive in securing “Purchase of Service” contracts that would utilize buses during off-peak hours. The ability for the CRC to provide critical transportation services for community-based organizations was a pro-active decision and has provided additional revenue for the transit program. POS contracts were executed for six entities:

- * Savannah Association for the Blind;
- * Coastal Community Health Services;
- * Matthew Reardon Center for Autism;
- * Coastal Health District;
- * Diversity Health Center; and,
- * Pineland Area Community Service.

“Special event” trips were contracted with several other community-based organizations to provide transit services for specific occasions. These were one-time events to transport municipal representatives for community development related purposes and did not interfere and/or replace any 5311 demand-response trips.



2016 IMPORTANT DATES



CRC Holidays and Observances

The CRC follows the same holiday schedule as the State of Georgia.

New Year's Day	Friday, January 1
State Holiday	Monday, January 19 (will be observed on Friday, November 25)
Martin Luther King, Jr.'s Birthday	Monday, January 18
Washington's Birthday	February 15 (will be observed on Tuesday, December 27)
State Holiday	April 26 (will be observed on Monday, April 25)
Memorial Day	Monday, May 30
Independence Day	Monday, July 4
Labor Day	Monday, September 5
Columbus Day	Monday, October 10
Veterans Day	Friday, November 11
Thanksgiving Day	Thursday, November 24
Christmas Day	December 25 (will be observed on Monday, December 26)

November 2015						
S	M	T	W	T	F	S
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29	30					

January 2016						
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24	25	26	27	28	29	30
31						

NOTES:



SUNDAY	MONDAY	TUESDAY
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6	7	8
13	14	15
20	21	22
27	28	29

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
2	3	4	5
9 <i>No CRC Council Meeting</i>	10	11	12
16	17	18	19
23	24 <i>Christmas Eve CRC Office Closed</i>	25 <i>Christmas Day CRC Office Closed</i>	26
30	31	NOTES:	

DECEMBER 2015

December 2015						
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27	28	29	30	31		

February 2016						
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29					

NOTES:

SUNDAY	MONDAY	TUESDAY
NOTES:		
3	4	5
10	11	12
17	18 <i>Martin Luther King, Jr.'s Birthday CRC Office Closed</i>	19
24	25	26 <i>CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>
31	NOTES:	



WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1 <i>New Year's Day CRC Office Closed</i>	2
6	7	8	9
13 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	14	15	16
20	21	22	23
27	28	29	30

JANUARY 2016

January 2016						
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24	25	26	27	28	29	30
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March 2016						
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27	28	29	30	31		

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:	1	2
7	8	9
14	15	16
21	22	23 <i>CCSP/ADRC Advisory Council Meeting Richmond Hill City Center 10:00 a.m.</i>
28	29	NOTES:

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
3	4	5	6
10 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	11	12	13
17	18	19	20
24	25	26	27

FEBRUARY 2016

February 2016						
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28	29					

April 2016						
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17	18	19	20	21	22	23
24	25	26	27	28	29	30

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:		1
6	7	8
13	14	15
20	21	22
27	28	29

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
2	3	4	5
9 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	10	11	12
16	17	18	19
23	24	25	26
30	31	NOTES:	

MARCH 2016

March 2016						
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May 2016						
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29	30	31				

NOTES:

SUNDAY	MONDAY	TUESDAY
NOTES:		
3	4	5
10	11	12
17	18	19
24	25 <i>State Holiday CRC Office Closed</i>	26 <i>CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>



WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2
6	7	8	9
<p>13</p> <p><i>CRC Council Meeting</i> <i>10:00 a.m.</i> <i>Richmond Hill City</i> <i>Center</i></p>	14	15	16
20	21	22	23
27	28	29	30

APRIL 2016

April 2016						
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June 2016						
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26	27	28	29	30		

NOTES:

SUNDAY	MONDAY	TUESDAY
1	2	3
8	9	10
15	16	17
22	23	24 <i>CCSP/ADRC Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>
29	30 <i>Memorial Day CRC Office Closed</i>	31



WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
4	5	6	7
11 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	12	13	14
18	19	20	21
25	26	27	28

NOTES:

MAY 2016

May 2016						
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July 2016						
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24	25	26	27	28	29	30
31						

NOTES:

SUNDAY	MONDAY	TUESDAY
NOTES:		
5	6	7
12	13	14
19	20	21
26	27	28



WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4
8 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	9	10	11
15	16	17	18
22	23	24	25
29	30	NOTES:	

JUNE 2016

June 2016						
S	M	T	W	T	F	S
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August 2016						
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21	22	23	24	25	26	27
28	29	30	31			

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:		
3	4 <i>Independence Day CRC Office Closed</i>	5
10	11	12
17	18	19
24	25	26 <i>CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>
31	NOTES:	

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		1	2
6	7	8	9
<p>13</p> <p><i>CRC Council Meeting</i> <i>10:00 a.m.</i> <i>Richmond Hill City</i> <i>Center</i></p>	14	15	16
20	21	22	23
27	28	29	30

JULY 2016

July 2016						
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September 2016						
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25	26	27	28	29	30	

NOTES:

SUNDAY	MONDAY	TUESDAY
NOTES:	1	2
7	8	9
14	15	16
21	22	23 <i>CCSP/ADRC Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>
28	29	30



WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
3	4	5	6
10 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	11	12	13
17	18	19	20
24	25	26	27
31	NOTES:		

AUGUST 2016

August 2016						
S	M	T	W	T	F	S
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14	15	16	17	18	19	20
21	22	23	24	25	26	27
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October 2016						
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16	17	18	19	20	21	22
23	24	25	25	27	28	29
30	31					

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:		
4	5 <i>Labor Day CRC Office Closed</i>	6
11	12	13
18	19	20
25	26	27

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3
7	8	9	10
14 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	15	16	17
21	22	23	24
28	29	30	NOTES:

SEPTEMBER 2016

September 2016						
S	M	T	W	T	F	S
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25	26	27	28	29	30	

November 2016						
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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	28	30			

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:		
2	3	4
9	10 <i>Columbus Day CRC Office Closed</i>	11
16	17	18
23	24	25 <i>CRC Aging Services Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>
30	31	NOTES:

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
			1
5	6	7	8
12 <i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i>	13	14	15
19	20	21	22
26	27	28	29

OCTOBER 2016

October 2016						
S	M	T	W	T	F	S
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30	31					

December 2016						
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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:		1 <i>Election Day</i>
6	7	8
13	14	15 <i>CCSP/ADRC Advisory Council Meeting 10:00 a.m. Richmond Hill City Center</i>
20	21	22
27	28	29

WEDNESDAY	THURSDAY	SATURDAY
<p style="text-align: right;">2</p> <p><i>Georgia Association of Regional Commissions (GARC) Conference</i></p>	<p style="text-align: right;">3</p> <p><i>GARC Conference</i></p>	<p style="text-align: right;">5</p> <p><i>GARC Conference</i></p>
<p style="text-align: right;">9</p> <p><i>CRC Council Meeting 10:00 a.m. Richmond Hill City Center</i></p>	<p style="text-align: right;">10</p>	<p style="text-align: right;">12</p>
<p style="text-align: right;">16</p>	<p style="text-align: right;">17</p>	<p style="text-align: right;">19</p>
<p style="text-align: right;">23</p>	<p style="text-align: right;">24</p> <p><i>Thanksgiving Day CRC Office Closed</i></p>	<p style="text-align: right;">26</p>
<p style="text-align: right;">30</p>	<p>NOTES:</p>	

NOVEMBER 2016

November 2016						
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January 2017						
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22	23	24	25	26	27	28
29	30	31				

NOTES:



SUNDAY	MONDAY	TUESDAY
NOTES:		
4	5	6
11	12	13
18	19	20
25	26 <i>CRC Office Closed</i>	27 <i>CRC Office Closed</i>

WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3
7	8	9	10
14 <i>No CRC Council Meeting</i>	15	16	17
21	22	23	24
28	29	30	31

DECEMBER 2016

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CRC Staff Contact Listing

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VISION

To develop a successful world-class spaceport through a public-private partnership that establishes Camden County as the Space Center of the United States.

MISSION

To create the premier spaceport strategically positioned to provide economic diversity with a competitive advantage for the space sector, Camden County, the State of Georgia and the United States of America.

WHY DEVELOP A SPACEPORT IN CAMDEN?

- **Large, rural site** adjacent to the Atlantic Ocean
- **Historical space connection** – once operated as an aerospace rocket testing & industrial processing facility
- **Southerly location & favorable launch azimuths** enable more payload to orbit
- **Commercial Efficiency**
- **Proximity to cutting-edge space technology** and research
- **Georgia Tech's Guggenheim School**, a state asset, has the largest aerospace engineering program in the U.S.A.
- **Global Space Economy** is a \$300+ Billion industry

